



इंडियन रेलवे कैटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड (भारत सरकार का उद्यम-नवरत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Navratna)

"CIN-L74899DL1999GO1101707", E-mail : info@irctc.com, Website: www.irctc.com

No. IRCTC/ITC/IT(NGeT)/12/2025/ITC/01 E.C.#49564

Dated: 02.07.2025

M/s Bharti Airtel Services Limited
Airtel Center, Plot No 16, Udyog Vihar,
Phase IV, Gurugram, Haryana-122015
Email: namit.nigam@airtel.com

Sub: Purchase Order for Procurement of two nos. of 28600 Hyperscale Appliances (OEM Checkpoint), along with required sub-components, implementation services and 3-year warranty.

**Ref: 1. Your commercial offer submitted dated 24.06.2025.
2. Negotiation meeting held at IRCTC office on 30.06.2025.**

With reference to the above-mentioned subject, contract for **Procurement of two nos. of 28600 Hyperscale Appliances (OEM Checkpoint), along with required sub-components, implementation services and 3-year warranty** is placed to you as per the following Terms and Conditions: -

S.N.	Description	Remarks
1.	Details of works	Supply, Transportation and insurance to the site, Installation & Integration, configuration of setup and processes, Acceptance Testing, Performance Tuning and Commissioning of Checkpoint make 28600 Hyper scale Appliance for Maestro at NGeT Data Center, CRIS, Chanakyapuri, New Delhi.
2.	Total Contract Value	₹ 1,16,82,000 including GST (Rupees One Crore Sixteen Lakhs Eighty Two Thousand Only).
3.	Security Deposit	5% of the contract value i.e. Rs. 5,84,100 /- (Rupees Five Lakhs Eighty Four Thousand One Hundred Only) shall be deposited with IRCTC in the form of security deposit within 15 (Fifteen) days from the issuance of PO.
4.	Scope of Work, Period of Services, Delivery Condition, Installation & Acceptance, Payment Terms, Termination, Consignee & Delivery Address, Service Levels and Penalty	As per Annexure-I .
5.	Signing of Service Agreement/ agreement contract and Non-Disclosure Agreement	Within 7-days from the date of issuance of LOA
6.	Detailed SoR	As per Annexure-II .

Kindly acknowledge the receipt of this letter and convey your acceptance with submission of SD. This issues with finance vetting and approval of competent authority.


Suresh Kumar Sharma
GGM/Services
IRCTC/CO

Copy to:

1. GGM/IT-I, GGM/Fin. - For information please.





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Annexure-I

Scope of Work (SoW):

1. Supply, Transportation and insurance to the site, Installation & Integration, configuration of setup and processes, Acceptance Testing, Performance Tuning and Commissioning of Checkpoint make 28600 Hyper scale Appliance for Maestro at NGeT Data Center, CRIS, Chanakyapuri, New Delhi as per Delivery Schedule and Consignee details provided in this Annexure.
2. Supply of all necessary accessories viz. appropriate cables/power supply cords/wires along with PDU connectors, SFP+ transceivers, rack mounting kit etc. required for installation and commissioning of 28600 Hyper scale Appliance. Hardware and licenses of all items should be complete in all respect.
3. Provide required OEM Implementation support services to deploy offered appliances in existing checkpoint make Maestro Hyperscale firewall solution.
4. Warranty Support:
 - a) Warranty Support of 28600 Hyper scale Appliance shall be valid for a period of 03 years from the date of Final Acceptance.
 - b) Maintenance coverage will be on 24 x 7 basis.

Delivery Conditions and Project Implementation Schedule:

Supply of items as specified in SoR within 4 weeks, with implementation time of one week after supply.

Liquidated Damages:

a) LD on Delay in Supply of Products

Any delay by the successful bidder in the performance of the delivery obligations shall render the bidder liable to any of the following penalties: -

- In the event of bidder's failure to supply the said products and services of acceptable quality and specifications and full quantity within above specified period from the date of Letter of Award, IRCTC shall be at the liberty to recover liquidated damages to be levied @ 0.5% of the "Total Contract Value" per week or part thereof subject to a maximum of 10% of the "Total Contract Value".
- Encashment of PBG and/or Security Deposit.

b) LD on Delay in Installation:

In addition to (a) above, any delay by the successful bidder in the systems commissioning of supplied products shall also render the bidder liable to any of the following penalties: -

- In the event of bidder's failure to successfully commission the supplied products within above specified period from the date of supply of supply the said products and services of acceptable quality and specifications and full quantity, LD shall be levied on the bidder @ 0.5% of the "Total Contract Value" per week or part thereof for delay in system commissioning.
- Encashment of PBG and/or Security Deposit.

c) For the purpose of calculation of LD, part of week will be treated as a week for this purpose.





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- d) Liquidated damages shall be calculated on the "Total Contract Value" comprising of value of products cost with warranty services, installation & commissioning charges, and training charges. The supply for the products/services shall be taken as complete only after the last instalment of supply has been made.
- e) Delay on part of IRCTC/CRIS shall not be accounted on bidder's part. However, this shall be the responsibility of the bidder to inform and prove that the delay is on part of IRCTC/ CRIS.

Consignee& Delivery Address:

Consignee:	Group General Manager/IT-2 Internet Ticketing Department, IRCTC Ltd. 2 nd Floor, Tower D, World Trade Center, Nauroji Nagar, New Delhi 110029.
Delivery:	General Manager/NGeT Centre for Railway Information System (CRIS), Chanakyapuri, New Delhi 110021

Payment Terms:

- a) Payments to the bidder shall be made by IRCTC after successful installation, submission of Final Acceptance Certificate, and submission of OEM's documentary proof for Warranty & support services. Invoice must include all the particulars as required under the GST Act and Rules.
- b) No payments shall be made to bidder in case of non-submission of PBG/Security Deposit by the successful bidder and execution of service and NDA agreement.
- c) Payments shall be subject to deductions of any amount for which bidder is liable to pay penalty as per Service Levels & Penalties and Liquidated Damages clauses.
- d) All payments shall be made subject to deduction of TDS (Tax deduction at Source) as per the Income-Tax Act, and any other taxes.
- e) The bidder shall ensure to pay GST or any other taxes charged, within stipulated time and to file the return within stipulated time to enable IRCTC to claim input credit.





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Annexure-II

Schedule of Rate (SoR)

Sn.	Product Name	Qty.	Negotiated Rate Quoted
1	M/s Checkpoint make 28600 Hyper scale Appliance for Maestro Including 2, 100GE direct attached cable with Next generation firewall package for 3years.	2	99,00,000.00
2	Requisite cables & transceivers for connecting offered 28600, Hyperscale appliance with existing Maestro Hyperscale, Orchestrator 175.	2	
3	Railkit/other hardware components for mounting of offered appliances in 19" rack	2	
4	OEM Implementation support services to deploy offered appliances in existing checkpoint make Maestro Hyperscale firewall solution	1	
5	Premium support for offered product for 3years.	1	
Grand Total (excl. taxes)			99,00,000.00

