

इंडियन रेलवे केटरिंग एवं टूरिज़्म कॉरपोरेशन लिमिटेड (भारत सरकार का उद्यम-नवरत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Navratna)

CIN-L74899DL1999GOI101707, E-mail: info@irctc.com, Website: www.irctc.com

2025/IRCTC/TSV/06/AUGUST/32

01.09.2025

M/s Punam Enterprises
Flat No.7, Sangrahalay Co-Op Housing Society,
143, Tadiwala Road, Dhole Patil Road, Pune- 411001
Ms. Punam Anil Kumar Dixit -9890758150/9396285151
Email- id- punamenterprises19@gmail.com

Sub: Award of temporary license -cum- commencement of On-board Catering Services in train no. 03007-08, HWH-KWP.

Ref: Limited E-Tender no. 2025/IRCTC/TSV/06/AUGUST/32 opened on 28.08.2025.

With reference to the subject mentioned above, it has been decided to award you the temporary license for provision of on-board catering Services in above mentioned train without pantry car (through TSV) for a period as mentioned in **Annexure-"C"** or finalization & commencement of long term tenders whichever is earlier, purely on adhoc basis subject to the terms and conditions enshrined in the tender document, which shall form part of the License. The above award of temporary license is subject to the terms and conditions of tender document and Government of India directive to contain COVID.

A) In view of the above you are required to submit the License fee within five (05) working days of issue of LOA or 05 working days before date of commencement of operation whichever is later. Letter of acceptance is to be submitted within five (05) working days of issuance of LOA or as advised in LOA along with Security Deposit to be submitted in concerned zone as detailed below:

License fee

= Rs. 10,786/-(per round trip)

GST@18%

= Rs. 1,941/-

Total

= Rs. 12,727/- (per round trip; to be paid at IRCTC/EZ)

Security deposit

= Rs. 1,273/-(10%ofthe Quoted LF to be

Submitted within 05 working days as advised by

IRCTC (per round trip; to be deposited in IRCTC/EZ)

Spl. Security deposit

=NIL

RDS deposit

= Rs. 255/-(per round trip; to be paid at IRCTC/EZ)

Security deposit and Quoted LF plus applicable GST as per terms and condition of license to be submitted at IRCTC/EZ. Bank account details of IRCTC/EZ is as under: -



	**Cheques Will not be accepted		
IFSC Code	IBKL0000012		
Branch	Park Street, Kolkatta		
Bank Name	IDBI Ltd.		
Account Type	Current		
Account Number	012102000012193		
Account Name	Indian Railway Catering & Tourism Corporation Ltd.		

There is no provision for delayed payment and failure to pay as per schedule shall be treated as 'default' and action shall be taken in accordance with tender conditions.



Invoice will be issued after receipt of payment along with GST number and billing address provided for the same.

- B) You are required to start the provision of catering services as per advise of IRCTC/EZ.
- C) First day of start of catering services in the train will be treated as date of commencement of Onboard Catering Services.
- **D)** You are required to submit the list of proposed pickup locations for meal (B/F, lunch & dinner) along with its addresses for approval of IRCTC. The same should be submitted as indicated in the enclosed format for acceptance letter.
- E) If you fail to accept the offer of award of License and fails to remit license fee, within the stipulated time as advised by IRCTC, Action will be taken as per terms of clause no. 3.5 of General Conditions of license-section one.
- **F)** Supply/Sale of Railneer is to be made in the train in terms of clause no. 2.1.4(a), (b)& (c) of Scope of Work of the tender condition on MRP.
- G) Point of Sale machines as per clause 2.3.3 of tender document has to be ensured.
- **H)** All PAD items of brands approved in Category A and A special by IRCTC are only to be sold in the train.
- I) IRCTC approved, Packed branded RTE items like poha, Upma, Veg meal, Combo meal etc. with FSSAI license and MRP, with best before date has to be available in addition in train in addition to cooked food.
- J) Strict compliance of guidelines issued by Government of India, MHA and this office for COVID-19, in this regard, should be followed and any violation thereof shall invoke penalty which may extend upto termination of contract.
- K) Award of license is subject to the final outcome of WPs filed in different High Court.
- L) The terms & Condition of tender document is an integral part of this letter of Award.

This issues with approval of Competent Authority.

Kindly acknowledge the receipt of this letter.

(Ranjit Singh Nayal) DGM (P&T) For GGM/Proc.

THO1/09/2

Encl:- Tender Document Copy:-

- **GGM/EZ** to provide date of commencement as per present train schedule.
- **GGM/MCS** for kind information and necessary action please.
- AGM/MCS for kind information and necessary action please.
- AGM/Fin for kind information and necessary action please.
- **Central Control** for kind information and necessary action please.
- **AGM-IT** for kind information and uploading on IRCTC & CPP Portal.

Format for acceptance of award of temporary license (To be given on company/firm's letter head)

Group General Manager/EZ IRCTC/EZ

Sub: Award of temporary license -cum- commencement of On-board Catering Services in train no. 03007-08, HWH-KWP

Ref: Your office letter no. 2025/IRCTC/TSV/06/AUGUST/32 dt. 01.09.2025.

With reference to above, I/we hereby convey my/our acceptance of the terms and conditions of the temporary license.

Security deposit as per clause 2.8 of General conditions of license- section one TO BE PAID AT EZ:-

Train no.	Security deposit	Total	Bank Details	Demand	draft/Bankers
	00' 000'			cheque/RTGS/NEFT	No./Bank
				Guarantee	
					4

License fee as per clause no. 2.9 of General conditions of license- section one TO BE PAID ATEZ

Train License Fee GST Total Bank Details Demand draft/Bankers cheque/RTGS/NEFT No.

Further details of meals (B/F, lunch & dinner), pick up locations for the above trains are as under: -

Train no.	Service	Details of meal supply unit along with address	
03007	B/F		
	Lunch		
	Dinner		6
03008	B/F		
	Lunch		
	Dinner		
	B/F		
	Lunch	w	

IRCTC or its authorized person or nominated agency is free to inspect the above premises as and when required.

I/We am/are ready to commence services in the above train as per advise of IRCTC.



Page 3 of 3

2025/18CTC/18: 66:1. ca 8:1.

01.69.2025

Towards will be as and it can be greated as a second of the greatest provided for the same.