

इंडियन रेलवे केटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड (भारत सरकार का उद्यम-नवरत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Navratna)

CIN-L74899DL1999GOI101707, E-mail: info@irctc.com, Website: www.irctc.com

2025/IRCTC/VANDE BHARAT/AUGUST/26101-02

09.09.2025

M/s Araha Hospitality Private Limited ASTRA TOWERS, Unit No. ASO-407, 2C1 AAHC, New Town Kolkata – 700161, West Bengal, India. Sh. Amar Thakkar - 9330076665, 8777327260 arahahospitality@gmail.com,arahatender@gmail.com

Sub: Award of temporary license -cum- commencement of On-board Catering Services in train no. 26101-02, AJNI-PUNEV and Bharat Exp (Mini Pantry).

Ref: Limited E-Tenderno. 2025/IRCTC/VANDE BHARAT/AUGUST/26101-02 opened on 02.09.2025.

With reference to the subject mentioned above, it has been decided to award you the temporary license for provision of on-board catering Services in above mentioned train @ Concession fee mentioned below, in addition to 15% license fee plus applicable taxes deductable from running catering bill for a period 03 months or taken over by Railway whichever is earlier, purely on adhoc basis subject to terms and conditions enshrined in the tender document, which shall form part of the license. The above award of temporary license is subject to the terms and conditions of tender document and Government of India directive to contain Covid.

A) In view of the above you are required to submit the Concession fee within five (05) working days of issue of LOA or 05 working days before date of commencement of operation whichever is later. Letter of acceptance is to be submitted within Five (05) working days of issuance of LOA or as advised in LOA along with security deposit to be submitted in corporate office as detailed below:-

Concession fee

= Rs.70,66,666/-

GST@18%

= Rs. 12,72,000/-

Total

= Rs.83,38,666/- (to be paid at IRCTC/WZ)

Security deposit

=Rs.8,33,867/-(10% of the Quoted CF

to be submitted within 05 working days as advised by IRCTC (To be deposited at IRCTC/WZ)

Security Deposit and Quoted CF plus applicable GST as per terms and condition of license to be submitted at IRCTC/WZ. Bank account details of IRCTC/WZ is as under: -

Account Name	Indian Railway Catering & Tourism Corporation Ltd.			
Account Number	50200021704368			
Account Type	Current			
Bank Name	HDFC Bank			
Branch	Dombivali (E), Thane			
IFSC Code	HDFC0000175			
	**Cheques Will not be accepted			

There is no provision for delayed payment and failure to pay as per schedule shall be treated as 'default' and action shall be taken in accordance with tender conditions.

International Year of Cooperatives

पंजीकृत कार्यालय : चतुर्थ तल, टावर डी, वर्ल्ड ट्रेड सेंटर, नौरोजी नगर, नई दिल्ली-110029. दूरभाष : 011-26181550, 26181551

2025/IRCTC/VANDE BHARAT/AUGUST/26101-02

09.09.2025

Invoice will be issued after receipt of payment along with GST number and billing address provided for the same.

- B) You are required to start the provision of catering services as per advice of IRCTC/WZ.
- C) First day of start of catering services in the train will be treated as date of commencement of Onboard Catering Services.
- **D)** You are required to submit the list of proposed pickup locations for meal (B/F, lunch & dinner) along with its addresses for approval of IRCTC. The same should be submitted as indicated in the enclosed format for acceptance letter.
- E) If you fail to accept the offer of award of License or fails to remit license fee, within the stipulated time as advised by IRCTC, action will be taken as per terms & Conditions of tender.
- F) Supply/sale of Railneer is to be made in the train in terms of clause no. 2.11, 2.12 &2.13 of Scope of Work of the tender condition on MRP.
- G) Point of Sale machines as per clause 2.18 of tender document has to be ensured.
- H) IRCTC approved, Packed branded RTE items like poha, Upma, Veg meal, Combo meal etc. with FSSAI license and MRP, with best before date has tomade available in train in addition to Cooked Food.
- I) Strict compliance of guidelines issued by Government of India, MHA and this office for COVID-19, in this regard, should be followed and any violation thereof shall invoke penalty which may extend upto termination of contract.
- J) Award of license is subject to the final outcome of WPs filed in different High Court.
- K) The terms & Condition of Tender document is an integral part of this letter of Award.

This issues with approval of Competent Authority.

Kindly acknowledge the receipt of this letter.

(Ranjit Singh Nayal)
DGM/P & T
For GGM/Proc.

Encl:- Tender Document

Copy:-

- GGM/WZ- to provide date of commencement as per present train schedule.
- GGM/MCS for kind information and necessary action please.
- AGM/MCS for kind information and necessary action please.
- AGM/Fin for kind information and necessary action please.
- Central Control for kind information and necessary action please.
- AGM-IT for kind information and uploading on IRCTC&CPP Portal.

Format for acceptance of award of temporary license (To be given on company/firm's letter head)

Group General Manager/WZ IRCTC/WZ

Sub: Award of temporary license -cum- commencement of On-board Catering Services in train no. 26101-02, AJNI-PUNEVande Bharat Exp (Mini Pantry).

Ref: Your office letter no. 2025/IRCTC/VANDE BHARAT/AUGUST/26101-02dt. 09.09.2025.

With reference to above, I/we hereby convey my/our acceptance of the terms and conditions of the temporary license.

Security deposit as per clause 2.5 of General conditions of license- section one TO **BE PAID AT WZ**:-

Train no	Security	Total	Bank Details	Demand d	aft/Bankers
	deposit			cheque/RTGS/NEFT	No./Bank
				Guarantee	

Concession fee as per clause no. 2.6 of General conditions of license- section one TO BE PAID AT WZ.

Train	Concession	GST	Total	Bank	Demand	draft/Bankers
no.	Fee	@18%		Details	cheque/RTGS/NEFT No.	

Further, details of meals (B/F, lunch & dinner), pick up locations for the above trains are as under:-

Train no.	Service	Details of supply along address	uni	Name of contact person of the meal supplunit	
26101-02	Details to be submitted as per Annexure-"C" PART-II.				

IRCTC or its authorized person or nominated agency is free to inspect the above premises as and when required.

I/We am/are ready to commence services in the above train as per advise of IRCTC.

Signature:		
M/s		
Name of authorized		
person		
Date		
Place		
Seal of the licensee		