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A Government of India Enterprise
Regional office, Bangalore
No.82, Shree Maruthi Ramakirshna Arcade,
Dr Rajkumar Road, Rajaji Nagar, Bangalore 560 010
CIN-L74899DL1999GOI1707
Website:www.irctc.com & Email:info@irctc.com

No. 2020/Tourism/Golden Chariot/RFQ/Deep Cleaning

Date: 22/01/2020

M/s _____

Subject: RFQ for the Shampooing and Deep Cleaning of curtains and mattress of Golden Chariot train coaches as per Annexure-A enclosed. (Work is to be carried out at Bengaluru).

IRCTC, a Public Sector Undertaking invites quotations for the subject work in **Golden Chariot train (GC)** coaches as per annexure-A (including BOQ).

Golden Chariot train, one of the Leading luxury tourist train in the world, consists of 18 coaches, is stationed at Chikballapur, Bengaluru where coaches can be seen by prior intimation to this office. However, work has to be carried out in following 15 coaches in the first phase -

- 11 passenger coaches/ Cars, each with four twin bed/double bed cabins
- 2 restaurant coaches.(Ruchi and Nalpaka) with kitchens
- 1 car with bar (Madira).
- 1 coach with spa(Arogya/Gym).

Brief Scope of Work

- The details of the work to be done are given in the BOQ (Annexure-A) which is part of Bid document and rates are to be quoted accordingly.
- The site visit can be arranged on demand to assess the work before providing your quote. The contact person for the site visit shall be Sh. Lokesh (Mobile: +91-8287931958)
- Contractor will make their own arrangement for proper transportation, storage of the material removed from the train stationed at Chikballapur to their own place.
- Curtains and Cot Covers- All the curtains and Cot Covers listed above to be removed from the train in Chikballapur Railway station where the train is stationed, the same to be transported to your cleaning facility to be stored properly/safely and get it dry cleaned and/or laundry cleaned as per fabric type and then to be delivered to the train on demand within 2 days from the date of notice. The approximate date of removing the

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items shall be immediately after the award of contract ie. By first week of Feb 2020. After completion of the work, the material to be put back at the proper designated place. The approximate date of placing back the items in the train at Chikballapur or any station in Bengaluru area, shall be by 2nd week of March 2020.

- Mattress- All the above listed mattress are to be processed with shampooing and deep cleaned at the train in Chikballapur Rly. Station or any Bangalore suburbs wherever the train is stationed, preferably by 1st week of March 2020.
- The items chemical/detergents used for shampooing/cleaning should be appropriately used depending upon the type of material of the upholstery/curtains/mattress are to be restored to mint condition. The odour of the chemical used should be neutralized through appropriate methods. The removed curtains/upholstery/mattress are also to be professionally fixed back after cleaning.
- Surrounding area of the work in coaches/cars such as carpets, flooring, artifacts, and fixtures may be covered with tarpaulin/proper masking to avoid any damage or defacing of surrounding area during execution of work. The wallpaper area will also be covered by polythene before understanding the work in such cabins
- Any removal of furniture, fixture, any electrical or plumbing fittings and artifacts made in the coach to facilitate the work will be on the contractors account and borne by the contractor and after completion of work it will be put in back in the same place and original state.
- The contractor will be responsible for any damage to the items or equipment's of **Golden Chariot train** (GC) Train or IRCTC which may be caused during the course of work. After completion of work the contractor will ensure cleaning and finishing of the surrounding area & items.

Time for Completion

The time allowed for completion of work will be as per the schedule mentioned above and all the work has to be finished before 10th March 2020 or as advised by IRCTC.

Other Terms and conditions

- (a) **Eligibility Criteria:** The bidder must have completed at least one single similar work of Upholstery cleaning/shampooing work in luxury 3 star hotels and above/Corporate houses/IT companies valuing at least Rs. 1 lakh during the last 2 financial years. *Letter of Acceptance/Work order/Certificate of Satisfactory completion of work issued by client to be submitted as proof.*



- (b) Inter-se ranking of bids of RFQ will be done on basis of overall lowest value of complete BOQ items. In case of incomplete/conditional quote the bid may be liable for rejection.
- (c) The quoted rates should be exclusive of taxes (GST to be mentioned separately) and required to indicate in corresponding bills also. The bill(s) submitted to IRCTC for payment must include GST No and Bank Details for NEFT/RTGS payment.
- (d) The rate quoted should be for total quantity (the quantity is mentioned in the Annexure) of the respective item. In case the work/rectification is done in less number of quantity/pieces, the payment will be released proportionately.
- (e) In case of variation of the rates in figures and words, the amount mentioned in the words shall be taken as final.
- (f) The work will be carried out in **Golden Chariot' train (GC)** Train stationed at Chikballapur railway station in Bengaluru/or any other sub-urban station in Bengaluru area.
- (g) For the delay of every extra day after schedule time, penalty of Rs. 500 may be imposed.
- (h) Final inspection and acceptance of the work will be carried out by representative of IRCTC. Work quantity may vary. For every unsatisfactory work, the contractor has to recast the work.
- (i) Payment will be released for the actual quantum of work done on Golden Chariot train (GC) by way of NEFT/RTGS after statutory deductions as applicable.
- (j) Final payment shall be made after completion of work duly certified by the authorised representative of IRCTC.
- (k) The rates quoted for the above works/activities should be valid for a period of two month from the date of acceptance of the LOA.
- (l) Statutory deductions as applicable will be made from the bill submitted to IRCTC.
- (m) Bills will be settled by IRCTC within 07 days from the date of submission of such claim and on satisfactory completion.
- (n) Security Deposit: the successful bidder shall submit the SD at 5% of the contract value as per the LOA, within 7 days from the issue of LOA. The SD will be refunded on successful/satisfactory completion of the work.

Sealed quotes may be sent/submitted to the following address on or before 12:00 hrs on **31.01.2020** and quotations will be opened at **12.15 hrs on 31.01.2020**. The quotes should be submitted in a sealed cover super scribing **"Quotations for Shampooing and Deep Cleaning of Curtains and mattress of Golden Chariot"**. Any delay in submission of bids on account of postal or any other reasons shall not be accepted



Regional Manager

IRCTC Regional Office/ Bangalore,
No. 82,1st floor,
Shree Maruti Ramakrishna Arcade,
2nd block, Dr. Rajkumar Road,
Rajaji Nagar, Bengaluru-560010

Documents to be submitted

1. Signed and sealed copy of this RFQ document as proof of acceptance of this terms and conditions
2. Previous work order as proof of eligibility criteria. Pls submit **as many** Work order for last 2 financial years to avoid being rejected.
3. Copy of the GST registration
4. Copy of the PAN card
5. The financial bid as per the Annexure A in the company letter head.



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Financial Bid
(In your company letter pad)

Proposed Items for Shampooing and Deep Cleaning Work of Upholstery items in Golden Chariot train at Bengaluru							
S.N.	ITEMS & Location in Train	Types	Dimensions (in Inches) (Width X Height X Thickness)	Qty	Unit Rate (INR)	TOTAL RATE (INR)	
						In Figures	In words
1	Corridor Curtain	Pull Up type	47x35	66			
2	Lounge Curtain	Pull Up type	24x35	22			
3	Cabin Curtain	Sheer	47x35	87			
		Black Out/Thick	76x46	85			
		Valance/Pelmet	68x11	44			
4	Curtain Madhira (The Bar)	Black Out	90x60	24			
		Valance/Pelmet	56x17	12			
5	Curtain - Ruchi (The Restaurant)	Black Out	68x45	24			
		Valance/Pelmet	68x11	12			
6	Curtain Nalpaka (The Restaurant)	Black Out	68x45	24			
		Valance/Pelmet	68x11	12			
7	Mattress (Cabin)	Single Mattress	80x34x6	61			
8		Double Mattress	80x60x6	13			
9	Cushion Mattress (Cabin)	Foldable Bunk Bed Mattress	72x27.6x2	17			
10	Wooden Cot Cover	Single Cot Covers	148 X 18	60			
11		Double Cot Cover	280 X 18	13			
12	Carpet Shampooing	Corridor Carpet	52ft X 02 ft	12			
AMOUNT							
GST in _____ %							
TOTAL AMOUNT							

*GSTN number: _____ (Copy of Pan No & GST Regn. to be attached)



Terms and Conditions:-

- The rates quoted for the above works/activities should be valid for a period of two month from the date of acceptance of the LOA.
- The GST applicable should be mentioned separately.
- Statutory deductions as applicable will be deducted from the bill submitted to IRCTC.
- Bills will be settled by IRCTC within 07 days from the date of submission of such claim.
- The rate quoted above should be with adherence to all the points mentioned in the brief scope of work and other terms and condition.
- The above items and quantity are approximate and IRCTC may not include whole of some items/part of some items in the LOA due to operational reasons. However the payment shall be released as per the work done on the actual quantity as per the unit rate quoted and agreed.

Note:

Bidder here by declares that their firm is not blacklisted/banned/debarred by any Govt Department/IRCTC/any other PSUs

Date:

Company Seal

AUTHORISED SIGNATORY

Name:

Designation:

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