

	<p>इंडियन रेलवे कैटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड  Indian Railway Catering &amp; Tourism Corporation Ltd  भारत सरकार का उद्यम  (A Government of India Enterprise)  दक्षिण क्षेत्र / South Zone  CIN:L74899DL1999GOI101707  Web Site.: www.irctc.co.in , www.irctc.com</p>
2019/IRCTC/SZ/SBC/GC/Services	दिनांक / Date: 28.01.2020

M/s \_\_\_\_\_

**Subject: RFQ for the Service, Cleaning, Buffing and change of necessary spares in the F&B equipment existing in 'the Golden Chariot' train as per Annexure-A enclosed. (Work is to be carried out at Chikballapur, Bengaluru).**

IRCTC, a Public Sector Undertaking invites quotations for the subject work in **Golden Chariot train (GC)** Train coaches as per **Annexure-A** (including BOQ).

At present Golden Chariot train, one of the top world class luxury tourist trains, consisting of 18 coaches, is stationed at Chikkaballapur, Bengaluru. The work has to be carried out in the kitchen/bar and other coaches where the F&B equipments are at present in the train. The details of F&B outlets in the train

- Mini pantry in all 11 passenger coaches
- 2 restaurant coaches (Ruchi and Nalapaka) with kitchens
- 1 bar car (Madira).
- 1 Staff coach with Kitchen/Pantry
- 3 refrigerator placed in the SLR/Power car.

#### **Brief Scope of Work**

- The details of the work to be done are given in the BOQ along with the list of F&B equipments to be serviced (Annexure-A) which is part of Bid and rates are to be quoted accordingly.
- Prior to the submission of the quote, it is insisted that the condition of all the F&B equipments listed in the Annexure-A is to be assessed on site in the train (power may not be available). The contact person for the site visit shall be Sh. Lokesh - 8287931958.
- All necessary safety parameters and original design standards of the F&B equipments are to be ensured without fail.



- d. The cost for the service quoted should also include necessary spares that are required to recondition the listed F&B equipment, on need basis.
- e. All F&B equipments need to be cleaned and brought back to fresh/original condition along with all necessary accessories intact. The rate includes buffing and polishing of all SS materials. The buffing need to be done on all visible sides and where ever the equipments can be removed/moved easily.
- f. The rate quoted for the services, should include warranty till 30.04.2020 (after the completion of work). Warranty includes change of spare parts and service call at Bengaluru stations including yeshwantpur/Chikballapur. For outstation visits like Mysore, Hospet, Chikmangalur, Hubli or any railway station in the state of Karnataka, in case of emergency, to & fro sleeper ticket charges and Rs.1500/- per visit for the service engineer will be paid by IRCTC. This applies only for 3 trips on 22<sup>nd</sup> March, 29<sup>th</sup> March & 12<sup>th</sup> April 2020 which are of maximum of 6 nights journey. Mostly in other period, the train will be stabled at Chikballapur or at any station at Bengaluru.
- g. Contractor will make their own arrangement for proper storage of the material removed from the train at their own place, if required. After completion of the work; the same material removed is to be put at the proper designated place.
- h. The contractor will make their **DG** set of adequate capacity with fuel and ensure that they are in working order to facilitate the work inside the coaches satisfactorily.
- i. Surrounding area of the work in coaches/cars such as carpets, flooring, artifacts, and fixtures may be covered with tarpaulin/ Proper masking to avoid any damage or defacing of surrounding area during execution of work. The wallpaper area will also be covered by polythene before undertaking the work.
- j. Any removal of furniture, fixture, any electrical or plumbing fittings and artifacts made in the coach to facilitate the work will be on the contractors account and borne by the contractor and after completion of work it will be put in back in the same place and original state.
- k. The contractor will be responsible for any damage to the items or equipments of **Golden Chariot train (GC) Train** or IRCTC which may be caused during course of work. After completion of work the contractor will ensure cleaning and finishing of the surrounding area & items.

### Time for Completion

The time allowed for completion of work will be **15 days** from the date of issue of work order or the date of handing over of first coach for work, whichever is later.



### Other Terms and conditions

- (a) **Eligibility Criteria:** The bidder must have completed at least one similar work of F&B kitchen servicing work in Star hotels/Mega Industrial kitchens valuing not less than Rs. 2 lakhs for the period from April 2018 till date (up to tender opening date) *Letter of Acceptance/Work order/ Certificate of Satisfactory completion of work issued by client to be submitted as proof.*
- (b) Inter-se ranking of bids of RFQ will be done on basis of overall lowest value of complete BOQ items – **Mandatory List A.**
- (c) Successful bidder is required to submit PG amounting 5% of contract value or Rs.25,000/- which ever is less, within 7 days of issuance of LOA in form of DD/NEFT/RTGS in favour of IRCTC. If not submitted within time, penalty @ 12% per annum may be imposed. PG shall be released after satisfactory performance of the work done and after completion of tourist season *ie. 30.04.2020*, after deducting amount on account unsatisfactory performance if any.
- (d) The quoted rates should be exclusive of taxes (GST to be mentioned separately) and required to indicate in corresponding bills also. The bill(s) submitted to IRCTC for payment must include GST No and Bank Details for NEFT/RTGS.
- (e) The rate quoted should be for total quantity (the quantity is mentioned in the Annexure) of the respective item. In case the work/rectification is done in less/more number of quantity/pieces, the payment will be released proportionately.
- (f) In case of variation of the rates in figures and words, the amount mentioned in the words shall be taken as final.
- (g) The work will be carried out at Chikkaballapur railway station in Bengaluru/or any depot of Bengaluru area station yards in **Golden Chariot' train (GC) Train.**
- (h) For the delay of every extra day after schedule time/agreed time, penalty of Rs. 500 may be imposed.
- (i) Final inspection and acceptance of the work will be carried out by representative of IRCTC. Work quantity may vary. For every unsatisfactory work, the contractor has to recast the work.
- (j) Payment will be released for the actual quantum of work done on Golden Chariot train (GC) by way of NEFT/RTGS after statutory deductions as applicable. 50% of the LOA amount shall be released on rectification/servicing of all the equipments and before buffing. Taxable invoice shall be submitted after the satisfactory completion of Servicing/rectification.



- (k) Final payment shall be made after completion of work duly certified by the authorised representative of IRCTC.
- (l) The rates quoted for the above works/activities should be valid for a period of two month from the date of acceptance of the LOA.
- (m) Statutory deductions as applicable will be made from the bill submitted to IRCTC.
- (n) Bills will be settled by IRCTC within 07 days from the date of submission of such claim.

Sealed quotes may be sent/submitted to the following address on or before 15:00 hrs on 03.02.2020 and quotations will be opened at 15.15 hrs on 03.02.2020. The quotes should be submitted in a sealed cover superscribing **"Quotations for the servicing of Kitchen Equipments of Golden Chariot"**. Any delay in submission on account of postal or any other reasons shall not be accepted.

Regional Manager  
IRCTC Regional Office/Bangalore,  
No. 82,1<sup>st</sup> floor,  
Shree Maruti Ramakrishna Arcade,  
2<sup>nd</sup> block, Dr. Rajkumar Road,  
Rajaji Nagar,  
Bengaluru-560010

#### Documents to be submitted

1. Signed and sealed copy of this RFQ document as proof of acceptance of this terms and conditions
2. Previous work order as proof of eligibility criteria
3. Copy of the GST registration
4. Copy of the PAN card
5. The financial bid as per the Annexure A in the company letter head

JGM/GC/SZ



**FINANCIAL BID**  
(To be submitted in the Letter Head)

**List A - To be quoted for all items mandatorily**

Sl. No	Area	Equipment name	QTY	Cost of Service - (INR)	
				In Rupees	In words
1	Staff	Hot plate	1		
2	Kitchen	Bain Marie	1		
3	Ruchi Kitchen	Dishwasher Machine- Colged Make (Model: Steel 70)	1		
4		Combi Oven- Convotherm Make	1		
5		2 Door Vertical Chiller	2		
6		Hot Plate	1		
7		Hot Plate With oven	1		
8		Hot case	1		
9		Deep Fat Fryer (6+6 liter)	1		
10		Exhaust System	1		
11	Nalapak a Kitchen	Dishwasher Machine- Colged Make (Model: Steel 70)	1		
12		Combi Oven-Convotherm Make	1		
13		2 Door Vertical Chiller	2		
14		Hot Plate	1		
15		Hot Plate With oven	1		
16		Hot case	1		
17		Deep Fat Fryer (6+6 liter)	1		
18		Exhaust system	1		
19	Madira-The Bar	Undercounter Chiller	1		
20	Spare part cost	Total cost of spare parts to be changed			
S. Total					
GST(____%)					
Grand Total					





**LIST B**

S.N.	Area	Equipment name	QTY	Cost of Service - (INR)	
				In Rupees	In words
1	Staff	Refrigerator	1		
2	Kitchen	Chimney	1		
3	Madira-The Bar	Wine Celler	1		
4	Misc	Samsung (Side-by-side) Refrigerator (Model No: RSH1DBPE1)	3		
5		Mini Bar refrigerator (Made in India)	8		
6	Spare part cost	Total cost of spare parts to be changed			
S. Total					
GST(____%)					
Grand Total					

**Terms and Conditions:-**

- The bidders should quote for all items **listed in A** above.
- The bidders may quote for all items in **list B above**. If for any reasons due to spare parts non-availability or beyond repair, the bidder is at liberty not to bid for such items at **LIST B**. **The reason for not bidding for such items in List B - shall be mentioned**
- The rates quoted for the above works/activities should be valid for a period of two month from the date of acceptance of the LOA.
- The GST for servicing and spare part change should be mentioned separately.
- Statutory deductions as applicable will be deducted from the bill submitted to IRCTC.
- Bills will be settled by IRCTC within 07 days from the date of submission of such claim.
- The rate quoted above should be with adherence to all the points mentioned in the brief scope of work and other terms and condition.

**Note:**

Bidder here by declares that their firm is not blacklisted/banned/suspended by any Govt Department/IRCTC/any other PSUs

**Date:****Company Seal****AUTHORISED SIGNATORY****Name:****Designation:**