



IRCTC

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INDIAN RAILWAY CATERING AND TOURISM CORPORATION LIMITED

E-TENDER DOCUMENT

E-TENDER No: IRCTC/RN/BOPP LABELS-1000ml/NNO/2021 dated 20.03.2021

E-Tender for supply of Pearlised BOPP Labels (1000ml) to Rail Neer Plant Nangloi (New Delhi)

Last Date and Time of Submission	:	19.04.2021 by 15:00 hrs.
Date and Time of Opening of E-Tenders (Technical Bid – Part A)	:	19.04.2021 at 15:30 hrs.
Place of Opening of E- Tenders	:	Indian Railway Catering and Tourism Corporation Limited, Rail Neer Plant, Northern Railway Wireless Area, Nangloi, New Delhi-110041.
Address for Communication	:	Joint General Manager Indian Railway Catering and Tourism Corporation Limited, Rail Neer Plant, Northern Railway Wireless Area, Nangloi, New Delhi-110041.
Earnest Money Deposit	:	Bidder has to submit declaration as per Annexure- VIII
Approx. value of E-Tender	:	Rs.59.2 lakhs.
E-Tender Form Price	:	NIL



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DISCLAIMER

- The information contained in this Bid document or subsequently provided to the Bidder(s), whether verbally or in documentary form by or on behalf of the IRCTC or any of their employees or advisors, is provided to the Bidder(s) on the terms and conditions set out in this Bid Document or any other terms and conditions subject to which information is provided.
 - This request for Bid document is not an agreement and is not an offer or invitation by IRCTC to any party other than (Bidders) the applicants who are qualified to submit their proposals to IRCTC.
 - The objective of the Bid document is to provide the prospective Bidder(s) with all the relevant information to assist the formulation of proposals or Bids.
 - The Bid document may not be apposite for all persons interested in bidding as it is not possible for the IRCTC or any of their employees or advisors to take into consideration the financial and investment objectives, financial situation as well as specific needs of each party who reads or uses this Bid document.
 - The prospective bidders should conduct detailed analysis and study for authenticating the accuracy and completeness of the information provided in the Bid document and wherever necessary obtains independent opinion from appropriate sources.
 - The IRCTC, their employees and advisors make no representation or warranty and shall incur no liability under any law, statute, rules or regulations about the accuracy, reliability or completeness of the bid document.
 - The IRCTC may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this Bid document.
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INDIAN RAILWAY CATERING AND TOURSIM CORPORATION LIMITED

NOTICE INVITING E-TENDER

Sub: E-Tender for supply of Pearlised BOPP Label Rolls

Ref: E-Tender no. IRCTC/RN/BOPP LABELS-1000 ml/NNO/2021 dated 20.03.2021

1. E- tenders are invited by Indian Railway Catering and Tourism Corporation Limited for supply of Perlized BOPP Labels as per the specifications laid down in this E-Tender Document.

Description of Item	Approximate Value of tender (Rs.)	Approx E-Tendered Qty for a period of One year (kgs)
Supply of Pearlised BOPP Labels as per Technical Specifications mentioned in Annexure IV	59.2 lakhs	22,000 (Twenty two thousand) (approx)

2.0 Date and Time of opening of Tender: 19.04.2021 at 15:30 Hrs

2.1 Contract Period :- One (01) year. Purchaser reserves the right to extend the Contract for a further period of six (06) months on the same rates, terms and conditions.

Note: -

- (i). Minimum 25 % of procurable quantity (sub target 4% quantity is earmarked for SSI/MSE owned by SC/ST entrepreneurs and 3 % for MSMEs owned by Women entrepreneurs) is to be taken from SSI/MSE firms if they fulfill relaxed eligibility criteria for SSI/MSE firms along with other conditions mentioned in this tender document. However there is no bar in awarding more than 25 % procurable quantity from SSI/MSE firms. . In any case the quantity awarded to SSI/MSE firms cannot be more than their manufacturing capacity mentioned in their SSI/MSE certificate. For example if any SSI/MSE firms is fulfilling eligibility and other requirements for full tender quantity but its manufacturing capacity mentioned in its SSI/MSE certificate is only 60% of tender quantity the firm will be given order for 60% quantity only.

MSE firms are also requested to note clause 3.6 of Instruction to Tenderers which is to be compiled from 01.04.18.

- (ii) IRCTC intends to split quantities among two lowest eligible bidders in order to maintain **un-interrupted** supplies in the ratio of 70:30 by giving counter offer to L2 firm. In case L2 firm does not accept counter offer, 100% quantity will be given to L1 bidder making his quantity to 100%.
3. Bidders are exempted from EMD. However, a declaration as per Annexure-VIII shall be uploaded at tender wizard site. Bids uploaded without declaration will not be accepted.



4. The bids will consist of two packet system i.e Technical and Financial Bids. Technical Bid will consist of Technical and other conditions as laid down in the Bid document. Financial bid shall consist of the Financial aspects as per conditions laid down in the Bid document.
5. All prices and other information like documents etc. having a bearing on the prices shall be written both in figures and words in the prescribed E-Tender schedule. In case difference between the values quoted in words and figures, **the value quoted in words shall be taken for evaluation of offer.**
5. E-Tenders should be filled with neat, legible and correct entries. Indistinct figures should be avoided. The amount / rates should be filled in figures as well as in words. Being different in words and figures, the rate written in words shall be taken for calculation.
6. The E-Tender should be digitally signed and submitting the E-tender in token of his/their having acquainted themselves with the Instructions to Tenderers, Standard Conditions of Contract, Special Conditions of Contract, Technical Specifications, Technical Criteria, Schedule of quantities, Any E-Tender Document not so signed may be rejected.
7. The successful tenderer shall be intimated about the Award of Work along with the submission of declaration for non submission of EMD as per Annexure-VIII of the Tender Document.
8. The bid shall remain open for acceptance for 120 days from the date of opening of E-Tender.
9. Indian Railway Catering and Tourism Corporation Limited., reserves the right to reject any/all E-Tenders without assigning any reason.
10. The Notice Inviting E-Tender and the enclosed Specifications, Instructions to Tenderers, Standard Conditions, Special Conditions, Technical Criteria, Offer Forms, Tender Schedule shall form the part of E-Tender Documents. This document consists of **36 pages** including one index page and one cover Page.
11. Interested applicants can download the E-Tender documents from IRCTC website www.irctc.com, www.tenderwizard.com from **22.03.2021 to 19.04.2021** and submit the completed documents with Tender Document on or before 19.04.2021 by 15:00 Hrs.



INDIAN RAILWAY CATERING AND TOURISM CORPORATION LIMITED

(A Government of India Undertaking)

INSTRUCTIONS TO E- TENDERERS

The Indian Railway Catering and Tourism Corporation Limited (IRCTC) hereinafter called the Purchaser, proposes to obtain sealed quotations from manufacturers of Pearlized BOPP Lables (1000ml) in accordance with the instructions following hereafter.

1. General:

- Date & Time up to which offers will be received : **19.04.2021 by 15:00 hrs**
- Date & Time of Opening of Technical Bid : **19.04.2021 at 15:30 hrs**
- Time of Opening Financial Bid : To be intimated separately to the E-Tenderers short-listed on the basis of technical bids.
- E-Tender to be opened at : **Joint General Manager**
Indian Railway Catering and Tourism Corporation Limited, Rail Neer Plant, Northern Railway Wireless Area, Nangloi, New Delhi-110041
- i. This Tender Document can only be viewed <http://www.irctc.com>, & <http://www.tenderwizad.com/IRCTC> and will be submitted/ received only at <http://www.tenderwizad.com/IRCTC> only, as prescribed in "INSTRUCTIONS TO THE TENDERERS."
- ii. Declaration for non submission of EMD has to be uploaded through the e-tendering website www.tenderwizad.com/IRCTC. In case of non submission of the said declaration for non submission of EMD i.e. Annexure-VIII of the tender document the bid will be summarily rejected.
- iii. To participate in the E- Tender, it is mandatory for the bidders to register themselves with M/s ITI without any payment on the website www.tenderwizad.com/IRCTC and obtain User ID & password which is required for submitting the tender. It may please be noted for submission of bid, Class-III digital signature is required.
- iv. All Annexures, with supporting documents, **Technical Bid** shall be uploaded along with **Financial Bid**.
- v. The applicant should upload complete set of documents in support of Eligibility Criteria.
- vi. Corrigendum/Addendum to this Tender, if any, will be published on website www.irctc.com, www.tenderwized.com/IRCTC only . No newspaper press advertisement shall be issued for the same.
- vii. For any difficulty in downloading & submission of tender document on website www.tenderwized.com/IRCTC, please contact at **tenderwizad.com helpdesk no. 011-49424365 or cell no 8800115628**.
- viii. The digital signature of the bidder on the E- tender form will be considered as confirmation that the bidder has read, understood and accepted all the documents referred to in the tender documents. No deviations are permitted in any condition of tender including Technical, Commercial and Financial conditions.



2.0 This E-Tender is based on two bid system i.e. Technical bid and Financial bid

2.1 **Technical bid** –This shall form the basis of ascertaining the Technical and Financial credentials of the tenderer and also the suitability of the BOPP Labels supplied by him in terms of the quality parameters. Documents to be scanned and uploaded with Technical bid are as follows:-

- I. All the details/relevant self attested documents as per Technical Criteria (Annexure-III). Duly filed Technical Criteria (Annexure-III) stamped, dated and signed.
- II. Declaration for non submission of EMD (Annexure-VIII) of the tender document.
- III. Documents in support of requirements mentioned in technical specification (Annexure-IV)
- IV. The offer form (marked as Technical Bid – Part A) (Annexure – V) stamped, dated, and signed.
- V. All the documents, in support of Technical Bid should be self attested and uploaded.
- VI. Declaration for E-invoicing and IRN No. as per Annexure – X.

2.2 **Financial bid** - This shall consist of Offer Form for Financial bid and the E-Tender schedule duly filled in the format specified herein in accordance with the instructions and other relevant provisions mentioned in this Tender document.

The Offer form (for Financial Bid – Part B) (Annexure – VI)-To be filled electronically only through Tender site.

3.0 Benefits to registered SSI /MSEs firms:

3.1 Ministry of Micro, Small and Medium Enterprises (MSME) vide letter no. 21(1)2011-MA dated 25.04.2012 has notified a new public procurement policy for Micro and Small Enterprises (MSEs). Whereby the small scale units (SSI) / Micro and Small Enterprises (MSEs) can avail the following benefits if registered with (i) District Industries Centers or (ii) Khadi and Village Industries Commission or (iii) Khadi and Village Industries Board or (iv) Coir Board or (v) National Small Industries Corporation or (vi) Directorate of Handicrafts and Handloom or (vii) any other body specified by Ministry of Micro, Small and Medium Enterprises.

- a) Issue of E-Tender form free of cost.
- b) Exemption from payment of Earnest Money.
- c) In E-Tender, participating Micro and Small Enterprises quoting price within price band of L1+15 % shall be allowed to supply a portion of requirement by bringing down their price to L1 price in a situation where L1 price is from someone other than a Micro and Small Enterprise and such Micro and Small Enterprise can be together ordered up to 25% of the total tendered quantity.

These benefits shall be given only if the firm / company annex with bid duly attested copy of a valid SSI / MSE registration certificate and the item “**BOPP LABELS**” is mentioned in his SSI / MSE registration certificate.

3.2 **Special provisions for SSI / MSEs owned by Scheduled Castes or Scheduled Tribes and women entrepreneurs** : Out of 25% quantity of this E-Tender for SSI / MSEs a sub target of 4% quantity of this E-Tender is earmarked for procurement from SSI /MSEs owned by the Scheduled Caste or the Scheduled Tribe entrepreneurs **and women entrepreneurs**. Provided that, in event of failure of such Micro and Small Enterprises to participate in E-Tender process or meet E-Tender requirements and L1 price, 4% sub target for procurement earmarked for SSI /MSEs owned by Scheduled Caste or Scheduled Tribe entrepreneurs **and 3 % women entrepreneurs** shall be met from other registered SSI / MSEs.



3.3 The SSI /MSE who are interested in availing themselves of these benefits shall enclose with their offer the proof of their being SSI /MSE registered with any of the agencies mentioned in the para 3.1 above.

3.4 The SSI /MSE who have availed the benefit of exemption of earnest money will not be allowed to withdraw their offer during the currency of the validity of offer or extended validity, if any such firm fails to observe this stipulation; the firm will be banned from participation in IRCTC Ltd. Tenders for a period of two years.

3.5 IRCTC reserves the right to award the contract to SSI / MSE units only up to their manufacturing capacity given in their SSI / MSE registration certificate.

3.6 As per letter 21(17)/2016-MA dated 06.04.2018 of Ministry of MSME, declaration of UAM number by the vendors on CPPP is mandatory from 01.04.2018. All MSME bidders have to upload a document along with other credentials in IRCTC tender that they have declared UAM number on CPPP failing which such bidders will not be able to enjoy the benefits as per PP Policy for MSMEs order, 2012.

4.0 Validity:

4.1 The submission of any offer connected with these specifications and documents shall constitute an undertaking that the E-Tenderer shall have no cause for and claim, against the purchaser for rejection of the offer. The purchaser shall always be at liberty to reject or accept any offer at his sole discretion and any such action will not be called into question and the E-Tenderer shall have no claim in that regard against the purchaser.

4.2 The offer shall be kept valid for acceptance for a minimum period of 120 (one twenty) days from the date set for opening of E-Tender.

4.3 Offers shall be deemed to be under consideration immediately after they are opened and until such time the official intimation of award of contract is made by the purchaser to the Tenderer. While the offers are under such consideration, Tenderers and/or their representatives or other interested parties are advised to refrain from contacting the purchaser by any means. If necessary, the purchaser will obtain clarifications on the offers by requesting for such information from any or all the tenderers, in writing, as may be considered necessary. Tenderers will not be permitted to change the substance of their offers after the offers have been opened.

5.0 E-Tender Evaluation: The entire process of evaluation of the offers shall be in two stages:

- **Stage I:** The Technical bid of all the offers that are received within the date and time mentioned herein shall be opened in presence of those Tenderers or their authorized representatives who choose to be present at the time of opening of the E-Tender. The technical suitability of the Tenderers shall be evaluated based on the verification of the document submitted by Tenderer with the technical bid. The financial bid of only those Tenderers shall be opened who are shortlisted in stage I.
- **Stage II:** The date and time of opening of the Financial Bid – Part B shall be intimated to the shortlisted Tenderers and shall be opened at such appointed date and time in the presence of those tenderers or their representatives who choose to be present. In addition, the following shall also apply.
 - a) During E-Tender evaluation, the IRCTC may, at its discretion, ask the Tenderer for a clarification of its E-Tender. The request for clarification and response shall be in writing. **Clarification by IRCTC may be sought only on the documents submitted by tenderer as**



required in technical criteria and no further document shall be asked to submit in any case. No change in the price or substance of the E-Tender shall be sought, offered or permitted, in response.

- b) The E-Tenders received will be evaluated by the Purchaser to ascertain the lowest acceptable E-Tender in the interest of purchaser, as specified in the specification and E-Tender documents. Evaluation criteria not mentioned herein but mentioned specifically in the technical specifications will be taken into consideration in the evaluation of the offers.

6.0 Rates

- 6.1 The tenderers should quote ex-works rates excluding GST which shall be paid extra by the Purchaser; and the rate of GST, as applicable on the date of opening of tender, should be separately quoted in the tender schedule. The offers with ex-works rates quoted inclusive of GST are likely to be rejected. Freight (Rs. per kg of Label) should be mentioned separately.
- 6.2 The rates finalized against this E-Tender shall be valid for a period of 1 year from the date as will be mentioned in the letter of acceptance. The purchaser reserves the right to defer deliveries (i.e. slowdown the supplies) and enhance delivery period up to 6 months beyond the due date of delivery on the same rates, terms and conditions.
- 6.3 The Purchaser may waive any minor nonconformity, or irregularity in a bid that does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any bidder.
- 6.4 Prior to the detailed evaluation, the Purchaser will determine whether each bid is complete, and is substantially responsive to the bidding documents. For purposes of this determination, a substantially responsive bid is one that conforms to all the terms, conditions and specifications of the E-Tender Documents without material deviations, exceptions, objections, conditionalities, or reservations. A material deviation, exception, objection, conditionality, or reservation is:
- a. One that limits in any substantial way the scope, quality, or performance of the product/material/stores.
 - b. One that limits, in any substantial way that is inconsistent with the tender documents, the Purchaser rights or the successful bidders' obligations under the contract; and
 - c. One that the acceptance of which would unfairly affect the competitive position of other bidders who have submitted substantially responsive bids.

If a bid is not substantially responsive, it will be rejected by the Purchaser and may not subsequently be made responsive by the bidder by correction of the nonconformity. The Purchaser's determination of bid responsiveness will be based on the contents of bid itself and any written clarifications sought by the Purchaser in writing the response to which shall also be in writing and no change in rates shall be sought, offered or permitted.

7.0 Earnest Money:

- 7.1 Bidder has to submit declaration as per Annexure –VIII of the Tender Document.
- 7.2 Bidders are exempted from EMD. However, a declaration as per Annexure-VIII shall be uploaded at tender wizard site. Bids uploaded without declaration will not be accepted.
- 8.0 E-Tenders are not transferable. The purchaser reserves the right to reject any or all of the tenders in part or full at his sole discretion without assigning any reasons.



9.0 E-Tenderers are invited to quote their rates in the enclosed schedule in accordance with the above instructions and special conditions of contract.

10.0 The E-Tenderers must ensure that the conditions laid down for submission of offers detailed in the preceding paras are completely and correctly fulfilled. Tenders, which are not complete in all respects as stipulated above, may be summarily rejected.

11.0 Discrepancies:

Should there be any difference or discrepancy in the description of item appearing at more than once, the following order of preference shall be observed:

1. Notice inviting E-Tender
2. Instructions to the bidders
3. Financial bid
4. Technical Criteria
5. Technical Specification
6. Special condition of contract
7. Standard condition of contract



INDIAN RAILWAY CATERING AND TOURISM CORPORATION LIMITED

(A Government of India Undertaking)

STANDARD CONDITIONS OF CONTRACT

(For supply of Material or Stores)

A. Definitions and Interpretation

100. In the Contract, unless the context otherwise requires;
101. “*Consignee*” means where the stores are required by the acceptance of tender to be dispatched by rail, road, air or steamer, the person specified in the Acceptance of Tender to whom they are to be delivered at the destination; where the stores are required by the acceptance of tender to be delivered to a person as an interim consignee for the purpose of dispatch to another person, such other persons; and in any other case the person to whom the stores are required by the acceptance of E-Tender to be delivered in the manner therein specified;
102. “*Contract*” means and includes the *invitation to E-Tender, instructions to E-Tenderers, E-Tender, acceptance of E-Tender, Technical Specifications, Technical Criteria, Standard Conditions to Contract, Special Conditions of Contract, particulars* and the other conditions specified in the acceptance of tender and includes a repeat order which has been accepted or acted upon by the/ for the contractor and a formal agreement, if executed;
103. The “*Contractor*” means the person, firm or company with whom the order for the supply is placed and shall be deemed to include the contractors’ successors (approved by the Indian Railway Catering and Tourism Corporation Limited.) representatives, heirs, executors and administrators, as the case may be, unless excluded by the terms of the contract;
104. “The Inspecting Officer” means the person specified in the contract for the purpose of Inspection of stores or works under the contract and includes his authorized representative;
105. “Particulars”: include –
- (a) Specifications;
 - (b) Drawing;
 - (c) Any other details governing the construction, manufacture or supply of stores as may be prescribed by the contract;
106. “Purchaser Officer” means the officer signing the acceptance of tender and includes any officer who has authority to execute the relevant contract on behalf of the Purchaser.
107. “The Purchaser” means the Indian Railway Catering and Tourism Corporation Limited (IRCTC).
108. “Site” means the place specified in the contract at which any work is required to be executed by the contractor under the contract or any other place approved by the Purchaser for the purpose.
109. “Stores” means the goods specified in the contract, which the contractor has agreed to supply under the contract.



110. “Test” means such test as is prescribed by the particulars or considered necessary by the Inspecting Officer whether performed or made by the inspecting Officer or any agency acting under the direction of the Inspecting Officer;
111. “Unit” and “Quantity” means the unit and quantity specified in the contract’
112. The *delivery of the stores* shall be deemed to take place on delivery of the stores in accordance with the terms of the contract, after approval by the inspecting Officer if so provided in the contract, to-
- (a) the consignee at his premises; or
 - (b) where so provided the interim consignee at his premises; or
 - (c) a carrier or other person named in the contract for the purpose of transmission to the consignee, or
 - (d) the consignee at the destination station in case of contract stipulating for delivery of stores at destination station.
113. The heading of these conditions shall not affect the interpretation or construction thereof.
114. Terms and expression not herein defined shall have the meanings assigned to them in the Indian Sale of Goods Act, 1930 (as amended) or the General Clauses Act, 1897 (as amended), or the Indian Contract Act, 1897 (as amended), as the case may be.
115. References to clauses in this Contract/Agreement/Document are to clauses of this Contract/Agreement/Document.
116. This Contract shall be governed by the Laws of India for time being in force.
117. Reference to any Statute or Statutory provision includes a reference to that statute or statutory provision as from time to time amended, extended or re-enacted.
118. Irrespective of the place of delivery, the place of performance or place of payment under the contract, the contract shall be deemed to have been made at the place from where the acceptance of tender has been issued.
119. The Courts of the place from where the acceptance of the E-Tender has been issued shall alone have jurisdiction to decide any dispute arising out of or in respect of the Contract.
120. Any notices required to be given under this agreement/contract shall be in writing and shall be deemed to have been served if sent by registered/airmail/courier post correctly addressed to the Parties to this Contract.
121. Words importing the singular shall include the plural and vice versa, words importing any gender shall include all other genders, words importing persons shall include bodies corporate, unincorporated associations and partnerships and vice versa. References to whole shall include the part and vice versa.



B. General

200. **Parties:** The parties to the contract are the Contractor and the Purchaser, as defined in Clauses 103 and 107.

201. Authority of person signing the contract on behalf of the Contractor.

A person signing the E-Tender or any other document in respect of the Contract on behalf of the contractor without disclosing his authority to do so shall be deemed to warrant that he has authority to bind the Contractor. If it is discovered at any time that the person so signing has no authority to do so, the Purchaser may, without prejudice to any other right or remedy of the Purchaser, cancel the contract with all consequences, as prescribed herein and make or authorize making of a purchase of the stores at the risk and cost of such person, and hold such person liable to the Purchaser for all costs and damages arising from the cancellation of the contract including any loss which the Purchaser may sustain on account of such purchase. The provisions of Clause 1100 (b) shall apply to every such purchase as far as applicable.

202. Address of the Contractor and notices and communications on behalf of the Purchaser-

- (a) For all purposes of the contract, including arbitration there under, the address of the Contractor mentioned in the E-Tender shall be address to which all communications addressed to the Contractor shall be sent, unless the Contractor has notified change by a separate letter containing no other communication and sent by registered post acknowledgment due to the Purchaser. The Contractor shall be solely responsible for the consequence of an omission to notify a change of address in the manner aforesaid.
- (b) Any communication or notice on behalf of the Purchaser in relation to the contract may be issued to the Contractor by the Purchase Officer and all such communications and notices may be served on the Contractor either by registered posts or under certificate of posting or by ordinary post or by courier or by hand delivery at the option of such officers.

300. Contract

301. This E-Tender is for the supply of the stores of the description, specifications and drawings, and in the quantities set forth in the contract on the date or dates specified therein. Unless otherwise specified, the stores shall be entirely brand new and of the best quality and workmanship to the satisfaction of the Inspecting Officer. The stores shall further be in all respects acceptable to the Inspecting Officer.

302. Any variation or amendment of the contract shall not be binding on the Purchaser unless and until the same is duly endorsed on the contract incorporated in a formal instrument (Rider Agreement) or in exchange of letters and signed by the parties.

303. The failure to exercise or delay in exercising a right or remedy under this Contract shall not constitute a waiver of the right or remedy or a waiver of any other rights or remedies and no single or partial exercise of any right or remedy under this contract shall prevent any further exercise of any right or remedy or the exercise of any other right or remedy. The rights and remedies contained in this agreement are cumulative and exclusive of any rights or remedies provided by law.

304. The invalidity, illegality or unenforceability of any provision of this Contract shall not affect or impact the continuation in force of the remainder of this agreement.



305. Nothing in this Agreement shall be construed as creating a partnership or joint venture of any kind between the parties or as constituting either party as the agent of the other party for any purpose whatsoever and neither party shall have the authority or power to bind the other party in any way or for any purpose.

306. Each party shall undertake with the other to do all things reasonably within its power which are necessary or desirable to give effect to the spirit and intent of the Contract/ Agreement.

400. Corrupt Practices

Contractor is expected to observe the highest standard of ethics during the execution of this contract. In pursuit of this policy, the Purchaser:

a. Defines, for the purposes of this provision, the terms set forth below as follows:

- I. "corrupt practice" means the offering, giving , receiving or soliciting of anything of value to influence the action in the procurement process or in Contract execution; and
- II. "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the purchaser and includes collusive practices among bidders (prior to or after bid submission) designed to establish bid prices at artificial, non-competitive levels and to deprive the purchaser of the benefits of competition, will reject a proposal for award if it determines that the Bidder/contractor being considered for award has engaged in corrupt or fraudulent practices in competing for the Contract.

401. Breach of Contract:

Any breach of the terms and conditions mentioned in the E-Tender document by the Contractor, or any one employed by him or acting on his behalf (whether with or without the knowledge of the Contractor) or the committing of any offence by the Contractor or by any one employed by him or acting on his behalf under Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1947 or any other act enacted for the prevention of corruption by public servants shall entitle the Purchaser to cancel the contract and all or any other contracts with the Contractor with all consequences, as prescribed herein and to recover from the Contractor the amount of any loss arising from such cancellation in accordance with the provisions of Clause 1100.

402. Any dispute or difference in respect of either the interpretation effect or application of the above condition or of the amount recoverable there under by the Purchaser from the Contractor, shall be decided by the Purchaser, whose decision thereon shall be final and binding on the Contractor.

500. Indemnity

The Contractor shall at all times indemnify the Purchaser against all claims which may be made in respect of the stores for infringement of any right protected by patent, registration of designs or trade mark. Provided always that in the event of any claim in respect of alleged breach of patent, registered designs or trade mark being made against the Purchaser, the Purchaser shall notify the Contractor of the same and the Contractor shall, at his own expense, either settle any such dispute or conduct any litigation that may arise there from.

501. Risk in the Stores

The Contractor shall perform the contract in all respects in accordance with the terms and conditions thereof. The stores and every constituent part thereof, whether in the possession or control of the Contractor, his agents or servants and the Purchaser, his agents or servants, shall remain in every respect at the risk of the Contractor, until their actual delivery or the consignee



at the stipulated place or destination or, where so provided in the acceptance of E-Tender, until their delivery to a person specified in the contract as interim consignee for the purpose of dispatch to the consignee.

600. Security Deposit

601. Unless otherwise agreed between the Purchaser and Contractor, the Contractor shall, after written notices of acceptance of the E-Tender has been posted to the Contractor, deposit with the Corporation (in the form of Demand Draft/ RTGS/NEFT in favour of “Indian Railway Catering and Tourism Corporation Limited” drawn on scheduled commercial bank payable at New Delhi) a sum equal to 3 percent of the total value of the stores detailed in the contract for which the tender has been accepted, subject to a maximum of Rs.10,00,000/- (Rupees Ten lakh only) as a security for the due fulfillment of the contract. No interest will be payable on the Security Deposit.

Further, following will be applicable:

- (i) If the Tenderer Exit from Contract after issue of LoA before commencement of service without depositing Security Deposit. Firm will be debarred for 01 years for participating in all future tender of IRCTC. After one year offer of the firm will only be considered on submission of EMD.
- (ii) If the Tenderer Exit from the contract after depositing License Fee and/or Security Deposit and after commencement of Service. Firm will be debarred for 01 years for participating in all future tender of IRCTC. After one year offer of the firm will only be considered on submission of EMD.

602. If the Contractor, having been called upon by the Purchaser to furnish security fails to make and to maintain a security deposit within the specified period, it shall be lawful for the Purchaser-

- (a) to recover from the Contractor the amount of such security deposit by deducting the amount from the bills of the Contractor of the Contract or pending bills of the Contractor under any other contract with the Purchaser, or
- (b) to cancel the contract or any part thereof with all consequences, as prescribed herein and to purchase or authorize the purchase of the stores at the risk and cost of the Contractor and in that event the provisions of Clause 1100 (b) shall apply as far as applicable.

603. No claim shall lie against the Purchaser in respect of interest on Security Deposit or depreciation thereof.

604. The Purchaser shall be entitled to forfeit the said security deposit in whole or in part in the event of any default, failure or neglect on the part of the Contractor in the fulfillment or performance in all respect of the contract under reference or any other contract with the Purchaser or any part thereof to the satisfaction of the Purchaser and the Purchaser shall also be entitled to deduct from the said deposits any loss or damage which the Purchaser may suffer due to any act or other default, recoverable by the Purchaser from the Contractor in respect of the contract under reference or any other contract and in either of the events aforesaid to call upon the Contractor to maintain the said security deposit at its original limit by making further deposits, provided further that the Purchaser shall be entitled to recover any such claim from any sum then due or which at any time thereafter may become due to the Contractor under this or any other contracts with the Purchaser.



C. Execution of Contract (Delivery, Acceptance and Rejection etc.)

700. The Contractor shall as may be required by the Purchaser either deliver free or FOR or CIF at the place/places detailed in the contract, the quantities of the stores detailed therein and the stores shall be delivered or dispatched not later than the dates specified in the contract. The delivery will not be deemed to be complete until and unless the stores are inspected and accepted by the inspecting officer as provided in the contract.
701. Notwithstanding any inspection and approval by the Inspecting Officer on the Contractor's premises, property in the stores shall not pass on to the Purchaser until the stores have been received, inspected and accepted by the consignee.
702. Consignee's Right of Rejection-Notwithstanding any approval which the Inspecting Officer may have given in respect of the stores or any materials or other particulars or the work or workmanship involved in the performance of the contract (whether with or without any test carried out by the Contractor or the Inspecting Officer or under the direction of the Inspecting officer) and notwithstanding delivery of the stores where so provided to the interim consignee, it shall be lawful for the consignee, on behalf of the Purchaser, to reject the stores or any part, portion or consignments thereof within a reasonable time after actual delivery thereof to him at the place or destination specified in the contract if such stores or part, portion or consignment thereof is not in all respects in conformity with the Terms and conditions of the contract whether on account of any loss, deterioration or damage before dispatch or delivery or during transit or otherwise howsoever.
703. Provided that where, under the terms of the contract the stores are required to be delivered to an interim consignee for the purpose or dispatch to the consignee, the stores shall be at the Purchaser's risk after their delivery to the interim consignee, but nevertheless it shall be lawful for the consignee on behalf of the Purchaser to reject the stores or any part, portion of consignment thereof upon their actual delivery to him at the destination if they are not in all respects in conformity with the terms and conditions of contract except where they have been damaged or have deteriorated in the course of transit or otherwise after their delivery to the interim consignee.
704. No stores shall be deliverable to the consignee's depots on Sundays and public holidays without the written permission of the consignee.
705. **Time for and Date of Delivery the Essence of the Contract:**
The time and the date specified in the contract or as extended for the delivery of the stores shall be deemed to be of the essence of the contract and delivery must be completed not later than the date(s) so specified or extended. IRCTC shall give the last delivery schedule 10 days (distance up to 500 kms from plant), and 15 days (distance more than 500 kms from plant) prior to the expiry date of the contract and the contractor shall ensure the supplies are completed and material delivered at site within delivery period, specified in the contract.
706. The Purchaser shall be entitled at any time to increase the approximate total quantities of each description of stores shown in the said contract by not more than 30 percent and will give reasonable notice in writing of any such increase to the Contractor. The purchaser also reserves the right to stop taking supply of any item of this contract or reduce its quantity to any extent during the currency of this contract without assigning any reasons.

800. Quality & Rejections



801. Each supply should be according to the specification as mentioned in the E-Tender form.

802. As cent percent inspection is not possible or practicable at the time of supply, the contractor shall replace the material at his own cost. Defective material if found afterwards on opening seals, the same are not replaced in the reasonable time, the cost thereof will be recovered from contractors' subsequent bills.

803. Inspection By Purchaser For Quality:

The purchaser shall have the power:

- (i) to certify any materials or part thereof of submitted for inspection that they are not in accordance with the contract owing to the adoption of any unsatisfactory method of manufacture.
- (ii) to reject any materials submitted as not being in accordance with the particulars.
- (iii) to reject the whole of the installment, if after inspection of such portion thereof as he may in his decision think fit, he is satisfied that the same is unsatisfactory.

The inspecting Officer's decision as regards to the rejection shall be final and binding on the Contractor.

804. The Purchaser reserves the right to inspect the materials to be dispatched / in Transit / already delivered at any time and at anywhere. The purchaser also has rights to inspect the raw materials used for manufacturing, process of manufacturing, quality policy fixed and testing facilities for the product to be supplied by the contractor at the contractor's premises.

805. **Cost of Test:** The contractor is liable to pay for any Test done on the product supplied for conformity on quality.

806. Consequence of Rejection:

If on the stores being rejected by the Inspecting Officer or interim Consignee or Consignee at the destination, the Contractor fails to make satisfactory supplies within the stipulated period of delivery, the Purchaser shall be at liberty to-

- (i) require the contractor to replace the rejected stores forthwith but in any event not later than a period of 21 days from the date of rejection and the contractor shall bear all cost of such replacement including freight, if any, on such replacing and replaced stores but without being entitled to any extra payment on that or any other account, or
- (ii) Purchase or authorize the purchase of quantity of the stores rejected or others of a similar description (when stores exactly complying with particulars are not, in the opinion of the Purchaser, which shall be final, readily available). Without notice to the Contractor at his risk and cost and without affecting the Contractor's liability as regards the supply of any further installment due under the contract, or
- (iii) Cancel the contract with all consequences, as prescribed herein and purchase or authorize the purchase of the stores or others of a similar description (when stores exactly complying with particulars are not, in the opinion of the Purchaser, which shall be final, readily available) at the risk and cost of the Contractor. In the event of action being taken under Sub-clause (ii) above or under this Sub-clause, the provision of Clause 1100 above will apply as far as applicable.
- (iv) Where under the contract the price payable is fixed for dispatching station, the Contractor shall, if the stores are rejected at destination by the consignee, be liable, in addition to his other liabilities, including refund of price recoverable in respect of the



stores so rejected, to reimburse to the Purchaser the freight and all other expenses incurred by the Purchaser in this regard.

807. Removal of Rejected stores:

On rejection of all stores submitted for inspection at a place other than the premises of the Contractor, such stores shall be removed by the Contractor at his own cost subject as hereinafter stipulated, within 21 days of the date of intimation of such rejection. If the concerned communication is addressed and posted to the Contractor at the address mentioned in the contract, it will be deemed to have been served on him at the time when such communication would be in the course or ordinary post reach the Contractor. Provided that the Inspecting Officer may call upon the Contractor to remove dangerous, infected or perishable stores within 48 hours of the receipt of such communication and the decision of the Inspecting Officer in this behalf shall be final in all respects. Provided further that where the price or part thereof has been paid, the consignee is entitled without prejudice to his other rights to retain the rejected stores till the price paid for such stores is refunded by the Contractor save that such retention shall not in any circumstances be deemed to be acceptance of the stores or waiver of rejection thereon.

808. All rejected stores shall in any event and circumstances remain and always be at the risk of the contractor immediately on such rejection. If such stores are not removed by the Contractor within the periods aforementioned, the Inspection Officer may remove the rejected stores and either return the same to the Contractor at his risk and cost by such mode of transport as the Purchaser or Inspecting Officer may decide, or dispose of such stores at the Contractor's risk and retain the sale proceeds.

809. Warranty/Guarantee:

- a. The Contractor hereby covenants that it is a condition of the contract that all goods/stores/articles furnished to the Purchaser under this contract shall be of the highest grade, free of all defects and faults and of the best materials, quality, manufacture and workmanship throughout and consistent with the established and generally accepted standards for materials of the type ordered and in full conformity with the contracts specifications, drawing or sample, if any and shall, if operable, operate properly.
- b. The Contractor also guarantees that the said goods/stores/articles would continue to conform to the description and quality as aforesaid and this warranty shall survive notwithstanding the fact that the goods/stores/articles may have been inspected, accepted and payment therefore made by the Purchaser.
- c. If, the said goods/stores/articles be discovered not to conform to the description and quality aforesaid or have deteriorated, otherwise than by fair wear and tear the decision of the Purchaser in that behalf being final and conclusive that the Purchaser will be entitled to reject the said goods/stores/articles or such portions thereof as may be discovered not to conform to the said description and quality. On such rejection, the goods/stores/articles will be at the Contractors risk. If the Contractor so desires, the rejected goods may be taken over by him or his agents for disposal in such manner as he may deem fit within a period of 21 days from the date of such rejection. At the expiry of the period, no claim whatsoever shall lie against the Purchaser in respect of the said goods/stores/articles, which may be disposed of by the Purchaser in such manner as he thinks fit. Without prejudice to the generality of the foregoing, all the provisions in the Standard Conditions of Contract relating to the 'rejection of stores' and 'failure and termination' shall apply.
- d. The Contractor shall, replace the goods or such portion thereof as have been rejected by the Purchaser, free of cost, at the ultimate destination, or at the option of the Purchaser, the Contractor shall pay to the Purchaser, the value thereof at the contract price and such other



expenditure and damage as may arise by reason of the breach of the conditions herein before specified. Nothing herein contained shall prejudice any other right of the Purchaser in that behalf under this contract or otherwise.

900. **Octroi:** The octroi duty should be borne by the contractor

901. The Purchaser shall be entitled at any time to increase the approximate total quantities of each description of stores shown in the said contract by not more than 30 percent and will give reasonable notice in writing of any such increase to the Contractor.

902. The purchaser also reserves the right to stop taking supply of any item of this contract or reduce its quantity to any extent during the currency of this contract without assigning any reason therefore.

1000. **Examination of Drawing, Specifications.**-When tenders are called for in accordance with a drawing, specifications or other particulars of the tender to supply in accordance with such drawing, specifications or other particulars shall, be deemed to be an admission on his part that he has fully acquainted himself with the details thereof and, in no circumstances, will any claim on his part which may arise on account of his insufficient examination of the said drawing, specification or sealed pattern be considered.

1001. **Mistakes in Drawing.**- The Contractor shall be responsible for and shall pay for any alterations for the works due to any discrepancies, errors or omissions in the drawings or other particulars supplied by him whether such drawings or particulars have been approved by the Purchaser or not provided that such discrepancies, errors or omissions be not due to inaccurate information or particulars furnished to the Contractor, on behalf of the Purchaser. If any dimension figure upon a drawing or plan differ from those obtained by scaling the drawing or plan, the dimensions as figured upon the drawing or plan shall be taken as correct.

D. FAILURE AND TERMINATION.

1100. If the Contractor fails to deliver the stores or any installment thereof within the period fixed for such delivery in the contract or as extended or at any time repudiates the contract before the expiry of such period the Purchaser may without prejudice to his other rights-

- (a) recover from the Contractor as agreed by way of penalty a sum equivalent to 1/2 percent per week or part thereof of the price of any stores (including elements of taxes, duties, freight, etc.) which the Contractor has failed to deliver within the period fixed for delivery of such stores may be in arrears where delivery thereof is accepted after expiry of the aforesaid period, subject to a maximum of 10% of total contract value, or
- (b) cancel the contract or a portion thereof and if so desired purchase or authorize the purchase of the stores not so delivered or others of a similar description (where stores exactly complying with particulars are not in, the opinion of the Purchaser, which shall be final, readily procurable) at the risk and cost of the Contractor. It shall, however, be in the discretion of the purchaser to collect or not the security deposit from the firm/firms on whom the contract is placed at the risk and expense of the defaulted firm.

1101. Force Majeure:

Neither party shall be liable for failure to perform or delay in performing any obligation under this contract if the failure or delay is caused by any circumstances beyond its reasonable control, including but not limited to acts of God, war, civil commotion or industrial dispute. If such delay or failure continues for at least 30 days, the party not subject to force majeure shall be entitled to terminate the contract by notice in writing to the other.



1102. **Subletting and Assignment:** The Contractor shall not, save with the previous consent in writing of the Purchaser, sublet, transfer or assign the contract or any part thereof or interest therein benefit or advantage thereof in any manner whatsoever.

1103. In the event of the Contractor's subletting or assigning this contract or any part thereof without such permission, the Purchaser shall be entitled to cancel the contract with all consequences, as prescribed herein and to purchase the stores elsewhere on the Contractor's account and the Contractor shall be liable for any loss or damage which the Purchaser may sustain in consequence or arising out of such purpose.

1103. **Change in a firm:**

- (a) Where the Contractor is a partnership firm, a new partner shall not introduced in the firm except with the previous consent in writing of the Purchase, which may be granted only upon execution of a written undertaking by the new partner to perform the contract and accept all liabilities incurred by the firm under the contract prior to the date of such undertaking.
- (b) On the death or retirement of any partner of the Contractor firm before complete performance of the contract, the Purchaser may, at his option cancel the contract and in such case the Contractor shall have no claim whatsoever to compensation against the Purchaser.
- (c) If the contract is not determined as provided in Sub-clause (b) above notwithstanding the retirement of a partner from the firm he shall continue to be liable under the contract for acts of the firm until a copy of the public notice given by him under Section 32 of the Partnership Act, has been sent by him to the Purchaser by registered post acknowledgment due.
- (d) Consequence of breach-Should a partner in the Contractor firm or the Contractor should commit a breach of the conditions of this Clause, it shall be lawful for the Purchaser to cancel the contract and purchase or authorize the purchase of the stores at the risk and cost of the Contractor.
- (e) The decision of the Purchaser as to any matter or thing concerning or arising out of this sub-clause or on any question whether the Contractor or any partner of the Contractor firm has committed a breach of any of the conditions in this sub-clause contained shall be final and binding on the contractor.

1105. Where the contract is terminated due to any default on the part of the Contractor, the Contractor shall pay all transport charges incurred for returning any material up to such destination as may be determined by the Purchaser and the decision of the Purchaser in that behalf shall be final and binding on the Contractor.

1200. **Withholding and lien in respect of sums claimed.**

Whenever any claim or claims for payment of a sum of money arises out of or under the contract against the Contractor, the Purchaser shall be entitled to withhold and also have a lien to retain such sum or sums in whole or in part from security, if any, deposited by the Contractor and for the purpose aforesaid, the Purchaser shall be entitled to withhold the said cash security deposit or the security, if any, furnished as the case may be and also have a lien over the same pending finalization or adjudication of any such claims. In the event of the security being insufficient to cover the claimed amount or amounts or if no security has been taken from the Contractor, the Purchaser, shall be entitled to withhold and have lien to retain to the extent of the such claimed amount or amounts, from any sum or sums found payable or which at any time thereafter may become payable to the contractor under the same contract or any other contract with the Purchaser pending finalization or adjudication of any such claim.



1201. It is an agreed term of the contract that the sum of money or moneys so withheld or retained under the lien referred to above, by the Purchaser will be kept withheld or retained as such by the Purchaser till the claim arising out of or under the contract is determined by the Arbitrator (if the contract is governed by the arbitration clause) or by the competent court.

1202. Lien in respect of Claims in other Contracts-Any sum of money due and payable to the Contractor (including the security deposit returnable to him) under the contract may withhold or retain by way of lien by the Purchaser against any claim of the Purchaser in respect of payment of a sum of money arising out of under any other contract made by the Contractor with the Purchaser.

1300. **Arbitration & Law**

In the event of any question, dispute or difference arising under any of these conditions or any special conditions of contract, or in connection with this contract (except as to any matters the decision of which is specially provided for by these or the special conditions) the same will be resolved by Arbitration, as per the provisions of 'The Arbitration and Conciliation Act – 1996.' The event shall be referred to the sole arbitration of an Officer of the Purchaser to be the arbitrator, nominated by the Managing Director of the purchaser on an arbitrator fee to be fixed by him and his decision in this regard will be final and binding. The Officer to be appointed as arbitrator however will not be one of those who have had an opportunity to deal with the matters to which the contract relates or who in the course of their duties have expressed views on all or any of the matters under dispute or difference. The award of the arbitrator shall be final and binding on the parties to this contract. The venue of the Arbitration shall be at New Delhi only.

1400. Only the courts in New Delhi shall have the Jurisdiction over any disputes.

1500. **PENALTY**

1501. The contractor shall be liable to pay such penalty as the purchaser may inflict for complaints against the contractor; which in their opinion are bonafide and substantiated. A maximum fine of **Rs. 1000/-** may be imposed in each case.

1600. **EVENTS OF DEFAULT**

In the event of any breach of the said terms and conditions of the Contract, the purchaser shall be entitled to forfeit the whole or the part of the security deposit besides terminating or revoking the contract.

IRCTC may initiate process for termination of Contract in the following event of default:

- 1601 Breach of any of the terms or conditions or obligation of Contract on part of contractor / his employees / agents.
- 1602 Any major material alteration in the agreed upon specification of the product to be supplied without the authorization of the purchaser and / or competent authority.
- 1603 The purchaser at their discretion may call for any record to satisfy themselves regarding supply of material to the purchaser. The contractor shall provide every help/document related to the purchaser, failing which it may amount to breach of condition of the contract.
- 1604 The contractor being adjudged bankrupt/insolvent or a trustee/receiver being appointed on the contractor.
- 1605 Repudiation of agreement by contractor or otherwise evidence of intention not to be bound by the agreement.



- 1606 Persistent closure of business by contractor /Sub- contractor for consecutive 45 days or more in any business year.
- 1607 Failure to adhere to any of the due dates for supply specified by the concerned Unit.
- 1608 The purchaser at their discretion may call for any record to satisfy them regarding the supply and contractor will provide every help failing which it may amount to breach of condition of the Contract.

1700. CONSEQUENCES OF DEFAULT

- 1701 If the contractor shall omit to perform and observe any of the terms, conditions, obligations herein contained which by this agreement are to be observed and performed by the contractor, then it shall be lawful for the purchaser any time thereafter to terminate the Contract agreement and forfeit the Security Deposit SUBJECT HOWEVER to the purchaser having given to the contractor prior notice in writing to remedy or make good such breach and in spite of such notice the contractor having failed to remedy the breach. Upon termination of this Contract agreement as aforesaid, the contractor shall take away its entire belongings if any lying at the purchaser premises within a given time frame.

1800. MISCELLANEOUS

1801. Successful parties would be given maximum fifteen (15) days time or less time, as the case may be, from the date of issue of the letter of award of contract, for payment of the Security Deposit (if any) and to convey his acceptance of award of contract. In case contractor fails to accept the offer of award of contract, his EMD shall be forfeited by IRCTC. The manufacturer shall be debarred from participating in the future Tender of IRCTC for a period of one year or more as will be decided by the Purchaser.
1802. Till the formal agreement is signed between contractor and the purchaser, this E-Tender document will form a binding agreement with IRCTC. The terms & conditions of the E-Tender document will be binding on both the parties.
1803. The Contractor shall maintain full records pertaining to supply of material to Purchaser (e.g. accounts, voucher, bills etc.) and make it available for inspection to the purchaser.

1900 Law Governing the contract:

- 1) This contract shall be governed by the laws of India for the time being in force.
- 2) Irrespective of the place of delivery, the place of performance or place of payment under the contract; the contract shall be deemed to have been made at the place from which the acceptance of E-Tender has been issued.

2000 Jurisdiction of Court:

The Courts of the place from where the acceptance of E-Tender has been issued / supply made to the Rail Neer plant of IRCTC as well as payment received from the paying authority, shall alone have jurisdiction to decide any dispute arising out of or in respect of the contract.



SPECIAL CONDITIONS OF CONTRACT

The following special conditions shall apply to the contract for the supply of Pearlsed BOPP Label for 1 litre Packaged Drinking Water bottle at Rail Neer plant, Nangloi. The Standard Conditions of Contract (for supply of materials or stores) shall apply except for the provisions mentioned herein. Where they differ from the Standard Conditions, the Special Conditions shall override the Standard Conditions.

1. The E-Tender will be finalized for Rail Neer Plant located at Nangloi (New Delhi) and the Letter of Acceptance will be placed accordingly.
2. The supply of BOPP Labels should be as per the specifications laid down in the Technical Specifications mentioned in the Annexure IV, generally confirming to the sample prints (Annexure IX) and in the quantities mentioned in the E-Tender schedule, Annexure VII, and strictly according to the Dispatch schedule as will be decided and as modified from time to time by the Purchaser at the same rates terms and conditions as offered in the E-Tender or as modified and accepted through the Letter of Acceptance.
3. The validity of the Contract would be for a period of one year from the date as will be mentioned in the letter of acceptance. Purchaser reserves the right to extend the Contract for a further period of 6 months on the same rates, terms and conditions.
4. Purchaser reserves the right to increase the quantity upto 30% of the E-Tendered quantity within the period of validity of the contract including E-Tender period and on the same rates, terms & conditions. The purchaser also reserves the right to stop taking supply of any item of this contract or reduce its quantity to any extent during the currency of this contract without assigning any reasons.
5. The Purchaser shall issue Delivery Orders based on the requirement at the plant. The quantities mentioned in the E-Tender Schedule are only approximates and are likely to vary. No tolerance will be accepted for late delivery and penalty clause as mentioned in Standard Conditions of Contract shall apply to all late deliveries subject to acceptance of the material by the Consignee and extension of the delivery date by the Purchaser. Transit insurance has to be arranged by the Contractor. It may be noted that quantity supplied should not be in excess of the ordered quantity. No additional payment will be made for excess quantity and it will not be adjusted with the subsequent order.
6. **Packing:** BOPP Labels Rolls should be packed in transparent polythene bags and then put in to corrugated box. Carton should be designed in a manner that the pack should be able to withstand the transit and storage load. The damaged cartons will be rejected after visual inspection and should be immediately replaced by the supplier. Boxes of BOPP Labels should be labeled on the outside with the following information:
 - a) Supplier name
 - b) Quantity in Box
 - c) Name of the Consignee
 - d) Date of Production
 - e) Time/Shift of production.
 - f) Batch No.



7. **Inspection:** Inspection/quality test report shall be enclosed with each supply by the Contractor. Inspection shall also be carried out at the Consignees premises by the Internal Quality Control Section (IQS) and the Lot would be accepted by the purchaser only on receipt of the certification from the IQC section. The lot size and sampling method to be employed and tolerance shall be decided by Purchaser at the time of signing of the Agreement.
8. **Payment Terms:** Hundred Percent payments after receipt and acceptance of the material as per clause 6 of the special conditions of contract. No advance payment will be allowed under any circumstances.
9. **Penalty on account of production loss:** Penalty @ Rs.1.00 per bottle shall be imposed for production loss on account of failure in supply of labels.
10. **Option for Variation of Quantities of Order:** During the currency of the contract, Purchaser at its sole discretion, reserves the right to vary the contract quantity by 30% at same Rate, Terms and Conditions of the initial orders without assigning any reason. In case of increase in ordered quantity, supplier's request for extension of Delivery Period, if any, will be suitably considered. Upto 30% variation will be operated by the concerned GGM. For variation exceeding these limits, approval of Corporate office, IRCTC will be obtained.



TECHNICAL CRITERIA

S.N	Particulars	Information to be filled in by applicant against each point and copy of proof to be attached.	Page Nos.
GENERAL INFORMATION			
1.	Name and full address of the bidder with telephone and Fax number (s) and contact person.	Office: Plant/ Factory: (Attach extra sheets if locations are many in no.) Name and address of the contact person along with the telephone Nos.	
2.	The Manufacturers who are meeting the enclosed technical specifications as per Annexure IV should only apply		
3.	Status of the bidder: - Company/Partnership firm/ Individual Please specify.		
3.1	In case of Company please enclose a certified Memorandum and Articles of Association along with certificates of incorporation and commencement of business etc and list of present Directors with addresses. (*)		
3.2	In case of partnership firm - please enclose, Name of the partners with complete address, certificate of registration (if any), partnership deed duly attested by Notary and Power of Attorney duly attested by Notary if any executed in favour of any person (s) by any partner/partners to act on behalf of the Partners/Firm.		
3.3	In case of proprietorship firm, name of the proprietor with complete address and power of attorney duly attested by notary if any executed in favour of any persons by proprietor to act on behalf of the proprietor/firm.		
4.	A write up of the Company/ firm with details of production, capacity, equipments installed, number of technical staff employed, system of quality control, packing, production, storage and transportation.		
ESSENTIAL REQUIREMENT			
5.	Declaration for Non submission of EMD (Annexure-VIII) of the tender document through		



	Tender Wizard only “Instructions to tenderers”			
5.1	Declaration regarding GST e-invoicing provisions (Annexure-X) of the tender document.			
6.	If firm is MSE enclose copy of Udyog Adhar registration certificate.			
7.	Annual Supply Value : The firm should have supplied BOPP label as per technical specifications mentioned in Annexure-IV as under :- (a) For non-SSI/MSE firms: equal to at least 60% of the estimated tender value i.e. Rs.35.52 Lakhs or more in the last three financial years. (b) For SSI/MSE firms: Equal to at least 25% of 60% estimated contract value i.e. 25% of 35.52 Lakhs = Rs.8.88 lakhs or more in the last three financial years. Note: i) Details of the supplies of BOPP Label with documentary proof to be submitted (**) ii) For SSI/MSE firms proof of their being SSI/MSE registered in terms of para 3.1 of “Instructions to tenderers” to be submitted. iii) All MSE bidders have to upload a document along with other credentials in IRCTC tender that they have declared UAM number on CPPP in terms of clause 3.6 of “Instructions to Tenderers”.	Year	Annual Value of Supplies In Rs. (lakh)	
		i) 2017-18		
		ii) 2018-19		
	iii) 2019-20			
8.	Annual Turnover: The firm should have Turnover equal to a minimum of (a) For non-SSI/MSE firms: 150% of the estimated E-Tender value i.e 150% of 59.2 lakhs = Rs.88.8 lakhs or more in last three financial years. (b) For SSI/MSE firms: 25% of 150% of total contract value i.e.= Rs.22.2 Lakhs or more in last three financial years. Note- (i) For SSI/MSE firms proof of their being SSI/MSE registered in terms of para 3.1 of “Instructions to tenderers” to be submitted. (ii) All MSME bidders have to upload a document along with other credentials in IRCTC tender that they have declared UAM number on CPPP in terms of clause 3.6 of “Instructions to Tenderers”.	Year	Annual Turnover In Rs. (lakh)	
		i) 2017-18		
		ii) 2018-19		
	iii) 2019-20			



	iii) Enclose Balance sheet and Profit and Loss A/c of the three last completed financial years, duly audited by a Chartered Accountant/ Published Annual Report. The balance sheet and Profit and Loss A/c should be duly signed, dated and stamped by the CA firm along with name and membership no of the Chartered Accountant who is signing the above-mentioned documents. (***)			
9.	Certificate of the Proprietor / Partner / Director that the firm has not been banned/ blacklisted by any other Railways or Ministry of Railways.			
10.	The firm should be registered under GST and also should not opt for composite scheme under GST. Documentary proof of GST registration is required to be submitted in this regard. “Moreover, any loss occurred to IRCTC on account of non availing of input tax credit (ITC) due to the lapses/fault on the part of the contractor will be compensated by the contractor to IRCTC.”			
DESIRABLE REQUIREMENT				
11.	Details of the testing / latest facilities available in the factory / plant.			
12.	Copy of manufacturing licence / other licences (if any)			
13.	Copy of Permanent Account Number (PAN) allotted by Income Tax Dept.			
14.	Details of any other information relevant from the manufacturer in relation to the product.			

Non submission of proof / documents against any of the Essential Requirement above i.e. from SN-5 to SN-10 will lead to technically disqualified of firm and no further correspondence with firm will be made in this regard

Only those who are qualifying all the eligibility criteria above to participate in the bid.

Participation in the bidding process suo-moto implies that the bidder has accepted all the terms & Conditions of the E-Tender.

- * Applicants who are a Company incorporated under the Companies Act, 1956 should submit a copy of auditor's report as per provisions laid down in the above Act, along with their Balance Sheet and Profit and Loss account duly audited by a Chartered Accountant.
- ** Performance of past supply contracts with IRCTC will be considered while evaluating Technical qualification of the firm. The documentary evidence for proof of supply can be any one of following:
 - a) Copy of invoice.
 - b) Copy of purchase/supply order along with certificate from client where supply has been made.
 - c) Certificate from CA.



*** Applicants who are Firms/ Individuals/Others, whose annual turnover is exceeding Rs.1.00 crore per annum, should submit a copy of the Tax Audited Report as prescribed under the Income Tax Act, 1961 along with their Balance Sheet and Profit and Loss Account duly audited by Chartered Accountant.

Note:-

1. IRCTC reserve the right to inspect plant/factory, office etc or through any other agency as notified by IRCTC.
2. "Financial Bid – Part B", will be opened only after short listing the bidders on the basis of "Part – A".
3. IRCTC reserves the right to cancel the E-Tender process at any time without assigning any reasons.

I/ We do hereby declare that to the best of my/our knowledge and belief, the information given in the above Technical Offer and the annexures and documents accompanying it are correct, complete and truly stated and also that we shall be bound by the acts of my/ our duly constituted attorney.

I/We hereby understand that the submission of offers/ bids does not guarantee award of E-Tender. I/We further understand that in case of any information submitted by me/ us being found to be incorrect either before or even after the award of E-Tender, IRCTC will have the right to summarily reject the bid, cancel the E-Tender or revoke the same at any time without assigning any reason whatsoever.

Date:

.....
(Signature of the Applicant)

SEAL

Name.....
Address:.....



Technical Specifications

The Pearllised BOPP Labels Rolls should strictly confirm to the specifications mentioned in this Annexure.

➤ Material: The material should be Pearllised BOPP labels as per following specifications:

PROPERTIES	REF.	UNITS	ASTM / TEST METHOD	PCT-2 (PLO) LB
PHYSICAL DATA				
Average Thickness		micron	D-374-C	38
		gauge		149.61
		mils		1.49
Thickness variation		% (+)		5
Average Substance		g/m²		24.2
Wettability (min)		dynes/cm	D-2578	38
Kinetic COF		F – F	D-1894	0.3 – 0.4
Yield		m²/Kg	D-4321	41.32
OPTICAL DATA				
Glass (45°)		gardner	D-2457	48 - 53
Opacity		%	Hunter Lab (D25-2CR)	>83
Whiteness Index		%	E-303	>83
MECHANICAL DATA				
Tensile Strength	MD	kg/cm²	D-882	500 – 800
	TD			1000 – 1300
Elongation	MD	%	D-882	110 – 160
	TD			25 – 55
THERMAL DATA				
Shrinkage (120°C, 5 min)	MD	%	D-1204	2 – 4
	TD			1 – 3

- Dimensions: Thickness 38 microns +/- 5%, Label length: 255 +/- 2 mm, Label height: 73 +/- 0.5 mm. Minor adjustment to the dimensions may be made by the purchaser (IRCTC) for getting the best fit.
- Roll diameter: 600 – 650 mm.
- Inner diameter of bobbin: 152 mm +/- 1 mm, Outer diameter of bobbin: 180 mm +/- 1 mm.
- Label roll should unwind anticlockwise and printing should be on outside.
- Printing: Upto seven colors (excluding white) surface printed with top coat (As per Annexure IX).
- Colour: As per draft sample print (Annexure IX) attached (The proportions are only indicative and final shades of colour will be as per the sample approved by the purchaser).
- Contents: The contents of the Labels shall be as shown in the design. Minor additions may be made by the purchaser at the time of actual printing.
- Design: The design and contents shall be as per the sample print attached. Actual design and contents will be as per the sample approved by the purchaser.
- Ink / Lacquer should be resistant to any change in contact with water. Label Roll will not have any wrinkles, creases or cut marks. Rolls should be stretched wrapped.
- Cylinder making charges will be borne by the supplier two times during contract period (one time initially at start of the contract and another need basis between the contract period).

Note The matter is printed in bilingual i.e. English and Hindi. The sample is attached as Annexure–IX. The sample attached is only indicative.



OFFER FORM – TECHNICAL BID PART - A

To,

Joint General Manager
Indian Railway Catering and Tourism Corporation Limited,
Rail Neer Plant,
Northern Railway Wireless Area,
Nangloi, New Delhi-110041

Ref: E-Tender No. **IRCTC/RN/BOPP LABELS-1000 ml/NNO/2021 dated 20.03.2021**

Sir,

1. I/We hereby **offer** our **bid** for manufacture and supply of BOPP Labels as per the technical specification and terms and conditions etc as mentioned in the E-Tender document at the rates as indicated in the E-Tender Schedule enclosed.
2. I/We hereby enclose the declaration for non-submission of Earnest Money Deposit.
3. I/We **agree** to keep our offer valid for 120 days from the date of opening of the bid; and shall be bound by a communication of acceptance within that time to supply the store/material in accordance with the E-Tender, notwithstanding that a formal contract may be signed at a later date.
4. I/We **understand and agree** that the purchaser is at liberty to accept *whole* or *part* of the quantity and to *increase* or *decrease* the quantity so ordered as per clause 10 of the special conditions of contract and we undertake to supply the quantity so ordered at the **quoted price** within the validity period of the contract.
5. The BOPP Labels will be manufactured at our following works:
.....

Yours faithfully,

(Signature of Tenderer or
Authorized Representative)
For and on behalf of M/s

.....
.....

SEAL



OFFER FORM – FINANCIAL BID PART - B

To,

Joint General Manager
Indian Railway Catering and Tourism Corporation Limited,
Rail Neer Plant,
Northern Railway Wireless Area,
Nangloi, New Delhi-110041

Ref: E-Tender No. **IRCTC/RN/BOPP LABELS-1000 ml/NNO/2021 dated 20.03.2021**

Sir,

1. I/We hereby **offer** our rates for manufacture and supply of BOPP Labels as per the technical specification and terms and conditions etc as mentioned in the E-Tender document at the rates as indicated in the E-Tender Schedule enclosed.
2. I/We **agree** to keep our offer valid for 120 days from the date of opening of the bid; and shall be bound by a communication of acceptance within that time to supply the store/material in accordance with the E-Tender, notwithstanding that a formal contract may be signed at a later date.
3. I/We **understand and agree** that the purchaser is at liberty to accept *whole* or *part* of the quantity and to *increase* or *decrease* the quantity so ordered as per clause 10 of the special conditions of contract and we undertake to supply the quantity so ordered at the **quoted price** within the validity period of the contract.
4. “E-Tenderers will ensure that full benefit of input tax credit (ITC) likely to be availed by them is duly considered while quoting rates.”
5. I/We understand and agree that if our turnover is > 100 crore then I/we will provided **IRN No.** in each invoice issued in favour of IRCTC. In the absence of the same. GST (ITC) amount will not be processed for the payment.
6. “The vendor is registered under GST and its state-wise registration detail along with registration certificates are attached.”

Yours faithfully,

(Signature of Tenderer or
Authorized Representative)
For and on behalf of M/s

.....
.....

SEAL

**E-TENDER SCHEDULE FOR E-TENDER No. IRCTC/RN/BOPP LABELS-1000 ml/
NNO/2021 dated 20.03.2021**

Rail Neer Plant at	Tendered Qty of BOPP Labels (Kg.)	Ex-Works Basic Price per Kg of BOPP Label (Rs. in figures and in words)	Freight (Rs. Per Kg. in figures and in words)	GST: (%)
Rail Neer Plant, Indian Railway Catering and Tourism Corporation Limited, Northern Railway Wireless Station Area, Opposite Metro Pillar No. 345, Nangloi, Delhi – 110 041.	22,000	<i>To be filled Online</i>	<i>To be filled Online</i>	

Note:

The financial bid will be evaluated by the Purchaser to ascertain the lowest acceptable E-Tender in the interest of purchaser after taking the applicable input credit under GST.

1. The E-Tenderer should quote only unit price valid for a period of 1 year irrespective of ordered quantity, from the date as will be mentioned in the letter of award. While quoting rate, E-Tenderer will ensure that full benefit of input tax credit (ITC) likely to be availed by them, is duly considered.
2. The quantity indicated in the E-Tender schedule is approximate only and is likely to increase or decrease as per clause 10 of the special conditions of contract. The supply of BOPP Labels shall be in a phased manner. The contract shall be valid for a period of 1 year from the date as will be mentioned in the letter of award. Purchaser reserves the right to extend the Contract for a further period of 6 months on the same rates, terms and conditions.
3. GST on finished stores, accepted, as legally leviable on the date of supply, will be payable extra by the purchaser. The rate of GST as on the date of opening of the E-Tender has been quoted.
4. The vendor will have to ensure following to enable IRCTC to take input tax credit under GST:
 - a) To pay GST charged within the stipulated time and to file the return within the time specified under the Act;
 - b) The amount charged by the vendor shall be held as security till the same is reflected as input available in GSTIN portal;
 - c) To provide the invoice well in time and to ensure to include all the particulars as prescribed under GST Act.
5. This offer of rate is made after taking into consideration the instructions to E-Tenderers, special conditions of contract and all other annexures, which are part of the E-Tender Document.

Yours faithfully,

**(Signature of Tenderer or
Authorized Representative)
For and on behalf of M/s
SEAL**



Declaration for Non-Submission of Earnest Money Deposit

To,

Joint General Manager
Joint General Manager
IRCTC Ltd., Rail Neer Plant,
Northern Railway Wireless Area,
Nangloi, New Delhi-110041.

Ref: E-Tender No. **IRCTC/RN/BOPP LABELS-1000 ml/NNO/2021 dated 20.03.2021**

Sir,

I/we hereby understand and accept that if I/we withdraw or modify my/our bids during the period of validity, or if I/we are awarded the contract and on being called upon to submit the performance security/security deposit fail to submit the performance security/security deposit, before the deadline defined in the request for bid document/Notice inviting tender, I/we shall be debarred from exemption of submitting bid Security/Earnest Money Deposit and performance security/Security Deposit for a period of 06 (Six) months from the date I/we are declared disqualified from exemption from submission of EMD/SD, for all tenders for procurement of goods/works/services/consultancy etc. Issued by any unit of IRCTC published during this period.

Yours faithfully,

**(Signature of Tenderer or
Authorized Representative)**

For and on behalf of M/s

.....

.....

.....

SEAL



73mm

Keep the container away from direct sunlight
उपयोग के बाद बोतल नष्ट कर दें। CRUSH THE BOTTLE AFTER USE

पैकेज्ड पेयजल PACKAGED DRINKING WATER

रेल नीर

Ultra Filtration, Reverse Osmosis,
Ultra Violet Treatment and Ozonation

₹15

शेल्फ लाइफ
BEST BEFORE SIX MONTHS FROM PACKING

Ingredients : Treated Water

शुद्ध मात्रा : 1L

Net Quantity :

Keep in cool and dry place. Do not accept if seal is broken.

Produced by:
Indian Railway Catering and Tourism Corporation Ltd.
For Indian Railways at Northern Railway's Wireless
Station Area, Rohatk Road, Nangloi, Delhi - 110041
For customer complaints please contact -
Telephone No. 011-2504 9774, 75
E-mail: railneer@irctc.com

शेल्फ लाइफ
Date of Packing
बैच नं./Batch No.
अधिकतम खुरदरा मूल्य
M.R.P.
(सभी कर सहित /
(INCLUSIVE OF ALL TAXES)

₹15

IS:14543
CML-8540072

FOR BIS CERTIFICATION DETAILS
SEE WEBSITE www.bis.gov.in

संचय करें जल, बेहतर बनाएं कल

Get Food on Your Train Seat

To Book Food

Download Food on Track Mobile APP
or
Log on to www.ecatering.irctc.co.in
or
Call on 1323

256mm



INDIAN RAILWAY CATERING AND TOURISM CORPORATION

DECLARATION FOR E-INVOICING

<<Particulars of Vendor>>

Legal Name of Entity	
Trade Name of Entity	
Registered Office Address	
PAN	
GSTIN	<< in case of multiple GSTIN, all GSTIN to be captured>>

<<Applicability of E-invoicing>>

Please select the applicable response under column “C” in respect of details set out in Column “B”

Case NO. (A)	Aggregate Turnover at Pan Level (In any preceding Financial Year from FY 2017-18 Onwards) (B)	Case Applicable (C)
1	More Than INR 500 crores	
2	More Than INR 100 crores but less than or equal to INR 500 crores	
3	Less Than or Equals to 100	
4	Specific category excluded from compliance to e- invoicing as notified	



(Declaration)

I/We <<Name of Authorised Signatory">> of <<"Trade name/Legal Name of Vendor">>(herein after called as the firm or the company) do hereby declare-

<< If case No.1/Case No.2 is applicable and vendor issues e-invoices>>

that the aggregate turnover "of the firm or the company "computed as per sec2(6) of Central Goods and Services Tax Act, 2017 exceed the limit prescribed for generation of an unique Invoice Registration Number(IRN) and QR code as per the provisions of Central Goods and Services Tax Act, 2017 and rules thereunder ("GST LAW").Accordingly, we are covered under the ambit of GST e-invoicing provisions w.e.f. 01 October 2020 or w.e.f 01 January 2021 and therefore the invoices, debit notes, credit notes or any other prescribed document under e-invoicing issued/raised by us duly complies with notified e-invoicing provisions.

Further, any invoice or document issued by "the firm or the company" to IRCTC having GSTIN <<"concerned State IRCTC GSTIN">> shall be properly and timely reported under respective under GST by" the firm or the company" in line with the notified provisions and the applicable tax collected from IRCTC shall be timely and correctly paid to the respective Government by us.

We acknowledge that information furnished above are true to the best of our knowledge. In case any of the above information is found to be incorrect at a later date or due to failure on our part to comply with the relevant laws/regulations and if any GST liability, interest, penalties or any other amount or input tax credit is denied to IRCTC having GSTIN "concerned state IRCTC GSTIN" we shall indemnify for the same.

For and on behalf of<<Trade Name or Legal Name of the Vendor>>

(Signature of Authorised Person)

Name:

Date:

Place:

