



INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

Revised- RFP (REQUEST FOR PRE-VERIFICATION)

Pre-verification of documents for Short-listing of the prospective bidders of Food Plaza & Fast Food Units PAN INDIA for A1 & A category of Stations.

RFP DOCUMENT

(non transferable)

Date & Time of Submission:	RFP will remain open throughout the year and can be submitted on any of working day.
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Address: Venue of submission is GGM/LCS, IRCTC Corporate office 12th Floor, Statesman House, 148, Barakhamba Road, New Delhi-110 001.



1 Disclaimer

- 1.1** This **Request For Pre-verification (“RFP”)** is being issued by the Indian Railway Catering and Tourism Corporation Limited (“IRCTC”) for the purpose of pre-verification of documents to be submitted by the applicants to participate in the FP/FFU tendering process to shortlist the applicants of FP/FFU tenders.
- 1.2** The information contained in this RFP is being provided by IRCTC for the limited purposes of enabling the Applicants to submit a response to this RFP for undertaking the work and for no other purpose. In no circumstances shall IRCTC, or its respective advisors, consultants, contractors, servants and/or agents incur any liability arising out of or in respect of the issue of this RFP.
- 1.3** The information contained in this RFP or subsequently provided to applicant(s), whether verbally or in documentary or any other form, by or on behalf of the IRCTC or any of its employees or advisors, is provided to applicant(s) on the terms and conditions set out in this RFP.
- 1.4** This RFP is not an agreement or an offer by the IRCTC to prospective Applicants or any other person.
- 1.5** This RFP is a summary of available information and no reliance shall be placed on any information or statements contained herein, and no representation or warranty, expressed or implied, is or will be made in relation to such information and no liability is or will be accepted by IRCTC, its respective advisors, consultants, contractors, servants and/or its agents in relation to the accuracy, adequacy or completeness of such information or statements made nor shall it be assumed that such information or statements will remain unchanged.
- 1.6** This RFP may not be appropriate for all persons, and it is not possible for IRCTC, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP.
- 1.7** Nothing in this RFP shall be construed as legal, financial or tax advice. IRCTC will not be liable for any costs, expenses, however so incurred by the Applicants in connection with the preparation or submission of their Application. IRCTC reserves the right to amend this RFP or its terms and any information contained herein or to cancel the process or altogether abandon the work at any time by notice, in writing, to the Applicants.

2 Invitation for (RFP) Request for Pre-verification

- 2.1** This RFP sets out the requirements that must be satisfied by Applicants in order to participate for tendering for setting up and management of Food Plaza/ Fast Food Unit and is an invitation to applicants to submit their profile/documents for short-listing as Prospective Bidder. The eligibility criteria for RFP are placed at Annexure “A”.
- 2.2** IRCTC reserves the right to call for submission of additional documents or any clarification & any other document etc required to be submitted as per RFP.

3.0 Brief introduction to IRCTC



Indian Railway Catering and Tourism Corporation Ltd. (IRCTC) is a Public Sector Enterprise under Ministry of Railways. IRCTC was incorporated on 27th September,

1999 as an extended arm of the Indian Railways to upgrade, professionalize and manage the catering and hospitality services at stations, on trains and other locations and to promote domestic and international tourism through development of budget hotels, special tour packages, information & commercial publicity and global reservation systems.

IRCTC is also managing on Board Catering Services in some Rajdhani / Shatabdi /Duronto/Mail Express Trains and Static Catering Units such as Food Plazas, Fast Food units across at Railway stations. IRCTC also has its business presence in Non-Railway Catering at various Govt and private institutions.

4.0 Organization structure

Corporate Office of IRCTC is situated at New Delhi, which is headed by the Chairman & Managing Director. Chairman & Managing Director is assisted by three Directors, Director (Catering Services), Director (Tourism & Marketing) and Director (Finance) and Group General Managers.

For smooth operations of the business across all over the country, five Zonal Offices are working at Delhi, Kolkata, Mumbai, Chennai and Secunderabad. South Zone & West Zone Offices are headed by Regional Director and all other Zonal Offices are headed by Group General Managers. All Group General Managers have vast experience of working in Indian Railways. These Zonal Offices are assisted by ten Regional Offices at Lucknow, Chandigarh, Jaipur, Bhubaneswar, Guwahati, Patna, Bhopal, Ahmedabad, Bangalore and Ernakulum, which are headed by Chief Regional Managers / Regional Managers.

5.0 Scope of Food Plazas and Fast Food Units

5.1 Food Plazas are normally set up to provide multi-cuisine variety of food under one roof in a relaxed atmosphere with good ambience. It has common kitchen to provide variety of food items.

Fast Food Unit is the term given to food that can be prepared and served very quickly. While any meal with low preparation time can be considered to be fast food, typically the term refers to food sold in a restaurant or store with preheated or precooked ingredients, and served to the customer in a packaged form for take-out/take-away with minimum cooking facility.

5.2 As per mandate of Catering Policy the Food Plaza and Fast Food Units are awarded through open tender under two packet tender system consisting Technical Bid (Pkt A) and Financial Bid (B).The applicants who qualify in technical bid (Pkt A) become eligible for opening of Financial Bid (Pkt B). License of FP/FFU is awarded to the highest bidder.

5.3 As per Catering Policy 2017, Food Plaza is awarded for a period of nine years without any further extension. Fast Food Unit is awarded for a period of five years with no extension.

5.4 The Food Plaza will have three kinds of format i.e. Type A, Type B & Type C



5.4.1. Type A: will be a Standard FP format for the places which do not have high footfall, less popular stations or smaller A category stations in terms of catering.

5.4.2. Type B: will be of Branded FP will be operated by A renowned national or multinational brand having outlets in at-least 4 cities out of Delhi, Mumbai, Kolkata, Chennai, Ahmadabad, Pune, Hyderabad, Bangalore outside Railway premises. These will be taken up on selected A1 and A category stations. Documents such as FSSAI licenses of units in Metro Cities, Lease/ Purchase agreements etc. to be submitted.

5.4.3 Type C: Multi Cuisine and Multi-Operators at selective stations the Food Plaza operator will have a local F&B Outlet or a branded player as defined above in addition to its own brand. Hence there will be a minimum of two brands functional which will operate like a food court with common sitting area.

6.0 RFP Security

6.1 Each applicant shall, simultaneous with submission of its profile/documents as part of its Eligibility criteria, furnish the RFP Security (refundable) an amount of Rs. 1,00,000/- (Rupees One Lakh only) in the form of a demand draft. The demand draft shall be drawn in favour of 'Indian Railways Catering and Tourism Corporation Limited (IRCTC), payable at the city where RFP is being submitted, issued by a Nationalized/ Scheduled Bank. However, at the time of tendering, the shortlisted applicant has to also submit EMD amount as prescribed in the tender document.

6.2 It may be noted that above RFP Security is not SEMD, therefore the bidder has to submit EMD & Security Deposit along with tender document as per the applicability defined in the Tender Document.

6.3 It is clarified that IRCTC shall not be liable to pay any interest on the RFP Security so submitted by the applicant.

6.4 Any application not accompanied by the RFP Security shall be rejected by IRCTC as non-responsive and will be summarily rejected.

6.5 The RFP Security shall be refunded without interest to the applicants whose applications are rejected for empanelment.

6.6 For the applicants who are shortlisted through this RFP process, the RFP Security shall be retained & shall be refunded without interest only after successful completion of the tenure of the short-listing.

7.0 Tenure of Short-listing

7.1 The period of the short-listing shall be 03 years & may be extended at the discretion of IRCTC.

7.2 IRCTC reserves the right to review the performance of shortlisted applicant and to take suitable action on observing default/deficiency/ misleading in service, documents etc. including but not limited to imposing fine or cancelling of short



listing the applicant with consequential debarment from the future projects/tenders of IRCTC for a period for 1 year.

- 7.3 The shortlisted applicant may withdraw its short-listing after submitting a written request only after completion of three years. Subsequently the RFP Security will be refunded without any interest.

8.0 General Conditions:

IRCTC reserves the right to terminate the RFP process at any stage and will not be responsible for any loss or damages which the applicant may incur in the process. The application can be rejected without assigning any reason. Conditional / telegraphic application shall not be entertained. All the pages of the RFP document, duly stamped and signed by the bidder(s) should be submitted in original, unless specified otherwise, in their respective envelopes.

- 8.1 In order to widen participation base the Short-listing has been resorted to ensure inclusion of new prospective bidder, the RFP, will be **open throughout the year** and can be submitted on any of working day.
- 8.2 In case the applicant suffers any loss on account of his being restrained by the IRCTC or any competent authority for indulging in illegal activities or any contravention of any law or rejection of application for short listing through this RFP process, it shall not be entitled to any compensation whatsoever.
- 8.3 In the event of any breach of the said terms and conditions of the short-listing, IRCTC shall be entitled to forfeit the RFP Security besides cancelling short-listing and debarring the Prospective bidder from participating in the future projects of IRCTC for a period of 1 year.
- 8.4 The Short shortlisted applicant shall comply with any other instructions issued by IRCTC from time to time within a reasonable time, as may be felt necessary. IRCTC may conduct inspection of the unit and the short-listing shall also depend on the condition that the unit should match the standards for supply of meals to passengers. In case, the unit is not found suitable for supply of meal then, the shortlisted applicant shall have to improve and make up the deficiency as stipulated standard by IRCTC.
- The shortlisted applicant and/or its F&B operator should have GST registration for the location for which he is submitting the application as the present taxation structure w.e.f 01-July17 GST has been made mandatory by Govt. of India.
- 8.5 No exclusive rights to be provided to any Shortlisted applicant for a specific Train /station/section/state. They are required to work in the current environment.
- 8.6 The shortlisted applicant shall be solely responsible for lapses, violation and non-compliance, if any of all statutory dues etc.
- 8.7 The shortlisted applicant deemed to be for all legal and contractual purposes, as the employer of the staff employed by him/her or his authorized operator for carrying out this contract will not have any claim for employment in IRCTC at a future date.



8.8 Applicants/Parties shortlisted under this provision for FP/FFU on A1&A Category of stations shall also be implied to be qualified for participating in tenders of FP/FFU invited by Zones for B,C, D & E category of stations over Indian Railways.

9.0 IRCTC, without being under any obligation to do so, reserves the right to call for any clarifications during the process of checking of responsiveness of a application and to reject any application which is non-responsive. However, no Bidder shall have the right to give any clarification unless asked for by IRCTC or to request either IRCTC and/or any ministry or department, authority or body whether statutory or non-statutory, of the Government that may be concerned or connected, in any manner whatsoever, with this Short-listing Process, to intervene in, any manner whatsoever, in the Short-listing Process.

10.0 Notwithstanding anything to the contrary contained in this RFP, IRCTC may, at its sole discretion, waive any minor infirmity, non-conformity or irregularity in a application that does not constitute a material deviation, and that does not prejudice or affect the relative position of any applicant, provided it conforms to all the terms, conditions of the Short-listing documents without any material deviations, objections, conditionality or reservations. A material deviation, objection, conditionality or reservation is one (i) that affects, in any substantial way, the scope, quality or performance of the contract; (ii) that limits, in any substantial way, inconsistent with the Short-listing documents, IRCTC's rights or the Successful applicant obligations under the contract; or (iii) whose rectification would unfairly affect the competitive position of other Applicants, who are presenting responsive application.

11.0 This is request for pre-verification of document only to enable the participant to guide about the document required for submission of tender for FP/FFU and shall not be treated as submission of tender document.

12.0 In case, there occur any change in the status in regard to mandatory conditions, between the time of evaluation and submission of the tender the same shall be intimated to IRCTC. Any lapse in this regard may amount to disqualification of the bidder.



Format for covering letter on Letter Head

**IRCTC Ltd.
Corporate Office,
12th Floor, Statesman House,
B-148, Barakhamba Road,
Connaught Place,
New Delhi-110001**

Subject: Request for pre-verification of short-listing for tendering of Food Plaza/ Fast Food Units.

- a) I/We _____ (name of the authorized signatory) on behalf of _____ (name of the applicant) _____ offer our interest for short-listing for tendering of Food Plaza & Fast Food Units.
- b) I/We hereby bind myself/ourselves to complete all the formalities from time to time as required after the short-listing.
- c) I / We hereby understand that the submission of request for pre-verification does not guarantee short-listing.
- d) I / We solemnly declare that to the best of my/our knowledge and belief, the information given in this application form and the annexure and statements accompanying are correct, complete and truly stated and also that we shall be bound by the acts of my/our duly constituted attorney.
- e) I / We further understand that in case of any information submitted by me / us being found to be incorrect either before or even after the Short-listing, IRCTC will have the right to summarily reject the application, cancel the Short-listing or revoke the same with forfeiture of Security Deposit including debarment for a period of 3 years at any time without assigning any reason whatsoever.
- f) IRCTC and its representatives are hereby authorized to conduct any checks or investigations or seek clarifications or verify any statements, documents and information submitted in connection with this expression of interest.
- g) It is understood that this is not a tender form but Short-listing process and no business is guaranteed by IRCTC, on qualifying eligibility criteria.

The following person(s) may be contacted for any information or clarifications relating to his application:

Name: _____ Designation: _____

Telephone: _____ Mobile: _____

E-mail: _____

I/We do hereby confirm that I/we have the necessary authority and approval to submit this expression of interest for short listing as prospective bidder.

Thanking you
Yours sincerely

(Authorized Signatory)

Name

Designation and seal

Name of the company and address:

Telephone & Fax:

Mobile:

Email:



FOOD PLAZA**Eligibility Criteria for short-listing for tendering of Food Plaza
Railway station(s)**

No.	Technical Criteria	Details	Page Nos.
		(to be filled by the bidder)	
General Information			
1)	Name and full address of the bidder with Telephone, e-mail & Fax Number(s) and Contact Person.		
2)	Details of RFP Security – Rs. 1,00,000/-, through Demand Draft, in favour of IRCTC Ltd. payable at New Delhi.		
Mandatory Criteria			
3)	Status of the bidder: - Company /Partnership Firm/Proprietorship firm– Please Specify		
3.1	In case of Company- please enclose Memorandum and Articles of Association along with certificates of incorporation, if company is a public limited then the certificate for commencement of business also to be enclosed.		
3.2	In case of Partnership Firm- please enclose Certificate of Registration under the partnership Act, 1932 along with valid partnership deed.		
3.3	In case of Proprietorship or Individual- please enclose a declaration on the letter head		
4)	Compliance of statutory laws- please enclose the following: (A) i. Copy of PAN Card ii. Copy of registration Certificate under GST		
	(B) i. Copy of ESI registration certificate, if applicable ii. Copy of EPF registration certificate, if applicable. In case of non applicability of EPF and /or ESI, the applicant shall submit a declaration to this effect. In case self declaration is found to be false at any stage then		



	action will be taken as per tender terms and conditions.		
5)	Should have at least one operational food outlet where sale/service of food items is being carried out, either in Railways or outside- please enclose a copy of currently valid FSSAI licence for the unit.		
6)	Minimum 5 (Five) years experience in the field of Catering/Hospitality in India – please enclose Certificate of breakup of Sale Turnover clearly indicating the sale from Catering/Hospitality business as per Annexure B-1 for the said Five completed financial years . Duly certified by Chartered Accountant. (The said experience can be from any five years in the past and which need not be corresponding, current or from the same unit)		
7)	Average annual Sales Turn Over in last three completed Financial Years should not be less than Rs.5.00 crore (A1 category of stations) and Rs. 3.00 crore (A category of stations), from Catering business in India involving sale/service of food items. Trader/ Stockiest/ Distributors are not eligible. Please enclose- (i.) Certificate of breakup of sales turnover clearly indicating the sales from Catering business as per “Annexure-B1” for last completed three financial years, duly certified by the Chartered Accountant. (ii) Also enclose Balance sheet and profit & loss account of the last three completed financial years duly audited by the Chartered Accountant.	2014-15 Rs. _____ 2015-16 Rs. _____ 2016-17 Rs. _____	
8)	Existing / Present holdings of the bidder over Indian Railways. ENCLOSE AN AFFIDAVIT DULY NOTARIZED AS PER ATTACHED FORMAT (“Annexure-B-2”)		
9)	Signed & Stamped copy of the complete RFP document including all Annexures.		

Note: -

- 1) The RFPs received shall be evaluated based on eligibility criteria. RFPs not fulfilling the eligibility criteria shall summarily be rejected.
- 2) Non submission of any of the documents, listed above, shall lead to summarily rejection of the offer.

I/We _____ do hereby declare that the entries made in the above are true to the best of my/our knowledge and also that we shall be bound by the acts of my/our duly constituted attorney.



I / We hereby understand that the submission of offer / RFP does not guarantee allotment of License for management of Fast Food Unit. I / We further understand that in case of any information submitted by me / us being found to be incorrect either before or even after the award of license, IRCTC will have the right to summarily reject the bid, cancel the License or revoke the same with forfeiture of EMD/Security Deposit and licence fee including debarment for a period of 3 years at any time without assigning any reason whatsoever.

Dated:

(Signature of the Applicant)

SEAL

Name _____

Address: _____



FAST FOOD UNIT**Eligibility Criteria for short-listing for tendering of Fast Food Unit****Railway station(s)**

S.No.	Technical Criteria	Details	Page Nos.
		(to be filled by the bidder)	
General Information			
1)	Name and full address of the bidder with Telephone, e-mail & Fax Number(s) and Contact Person.		
2)	Details of RFP Security – Rs. 1,00,000/-, through Demand Draft, in favour of IRCTC Ltd. payable at New Delhi.		
Mandatory Criteria			
3)	Status of the bidder: - Company / Partnership Firm/Proprietorship firm/ Individual – Please Specify		
3.1	In case of Company-please enclose Memorandum and Articles of Association along with certificates of incorporation, if company is a public limited then the certificate for commencement of business also be enclosed (Please tick)		
3.2	In case of Partnership Firm, please enclose Registration certificate under the partnership Act, 1932 along with valid partnership deed. (Please tick)		
3.3	In case of Proprietorship or Individual please enclose a declaration on the letter head (Please tick)		
4)	Compliance of statutory laws (A) i. Copy of PAN Card ii. Copy of registration Certificate under GST		
	(B) i. Copy of ESI registration certificate, if applicable ii. Copy of EPF registration certificate, if applicable.		



	In case of non applicability of EPF and /or ESI, the applicant shall submit a declaration to this effect. In case self declaration is found to be false at any stage then action will be taken as per tender terms and conditions.		
5)	Should have at least <u>one operational food outlet</u> where sale/service of food items being carried out, either in Railways or outside. Enclose copy of currently valid FSSAI licence of the food outlet.		
6)	Minimum 2 (Two) years experience in the field of Catering/Hospitality in India- please enclose Certificate of breakup of sale turnover clearly indicating the sale from Catering business as per Annexure B1 for the said Two completed financial years. Duly certified by Chartered Accountant. (The said experience can be from any two years in the past and which need not be corresponding, current or from the same unit)		
7)	Average annual Sales Turn Over in last two completed Financial Years should not be less than Rs.2.00 Crore (A1 category of stations) and Rs.1.00 Crore (A category of stations), from Catering business in India involving sale/service of food items. Trader/Stockiest/Distributors are not eligible. Please enclose (i) Certificate of breakup of sales turnover clearly indicating the sales from Catering business as per "Annexure-B2" for last two completed financial years, duly certified by the Chartered Accountant. (ii) Also enclose Balance sheet and profit & loss account of the last two completed financial years duly audited by the Chartered Accountant	2015-16 Rs._____ 2016-17 Rs._____	
8)	Existing / Present holdings of the bidder over Indian Railways. ENCLOSE AN AFFIDAVIT DULY NOTARIZED AS PER ATTACHED FORMAT ("Annexure-B-2")		
9)	Signed & Stamped copy of the complete RFP document including all Annexures.		



Note: -

- 1) The RFP received shall be evaluated on the basis of eligibility criteria. RFPs not fulfilling the eligibility criteria shall summarily be rejected.
- 2) Non submission of any of the documents, listed above, shall lead to summarily rejection of the offer.

I/We _____ do hereby declare that the entries made in the above are true to the best of my/our knowledge and also that we shall be bound by the acts of my/our duly constituted attorney.

I / We hereby understand that the submission of offer / RFP does not guarantee allotment of License for management of Fast Food Unit. I / We further understand that in case of any information submitted by me / us being found to be incorrect either before or even after the award of license, IRCTC will have the right to summarily reject the bid, cancel the License or revoke the same with forfeiture of EMD/Security Deposit and licence fee including debarment for a period of 3 years at any time without assigning any reason whatsoever.

Dated: _____

(Signature of the Applicant)

SEAL

Name _____

Address: _____



Certificate of break-up of Sales turnover duly certified by Chartered Accountant
Letter Head of Chartered Accountant

(The Certificate must be issued by the Chartered Accountant who has audited the books of Accounts of the Applicant)

This is to certify that the break-up of sales of M/S _____ having its _____ office at _____ for the year ended on _____.

Sl. No	Particulars	Nature of Activity	Details	Amount (In Rs.)
1	Sales /Turnover from Catering business	Railway Catering	Mobile Units (Train no./Name of the Unit to be mentioned)	
			Static Units (Name of the Unit to be mentioned)	
		Non-Railway Catering (Institutional ,Industrial ,Out-door, F&B etc.,)	Specify description	
	Total (1)			
2	Sales/Turnover from Hospitality Business (Please specify the nature of business activity)		Specify description	
	Total (2)			
3	Sales from Trading /Manufacturing in Food and Beverage business (Please specify the nature of business activity)	As Manufacturer	Specify description	
		As Stockiest /Distributor/Trader/Retailer	Specify description	
	Total (3)			
	Grand Total (1+2+3) (The Grand Total of the Sales must tally with the sales figure reported in the Audited Profit & Loss Account)			

Note:- Tenders not accompanied with the above certificate may be rejected.

Signature of the Chartered Accountant
 Name of the Chartered Accountant
 Name of the Firm
 Seal
 Membership No.



Affidavit

(To be submitted on non-judicial stamp paper of Rs.10/-)

- 1) I _____ s/o _____ r/o _____ furnishing this affidavit in my capacity as an individual / partner of firm _____ / Director of Body Corporate _____ and solemnly affirm and state as under: -
- 2) that I/we hold as on date following catering Licenses on Indian Railways:

Unit	Details

- 3) I/ We are not exceeding maximum of 2 Food Plazas/Fast Food Units/Food Courts/QSFs per Division and a maximum 25 units over Indian Railways.

VERIFICATION:

Verified at _____ on this _____ day of _____ year, that the contents of the above affidavit are true and correct to my knowledge, no part is false and nothing material has been concealed there from. I further declare that I am duly authorized to make this affidavit.

Date :

Place:

Signature & Stamp of applicant



15.0 General instructions to Applicants

- 15.1 The documents submitted by the applicant for pre-verification for the period from 1st of the month to end of the month shall be processed for verification which shall be done by 15th of the next month.
- 15.2 All documents submitted along with the 'RFP' application should be serially numbered on the top right hand corner of every page of the RFP Document. All the pages of the RFP application document may be signed and stamped by the authorized signatory of the applicant.
- 15.3 The requisite instrument of RFP Security should be attached with page number one, as mentioned above, of the RFP Document.
- 15.4 The name of the applicant should be mentioned on the reverse of the respective DD, attached as RFP Security with the RFP application.
- 15.5 This RFP document should be duly signed and stamped by the Authorized signatory of the applicant. Board Resolution for authorization to authorized signatory should be enclosed.
- 15.6 The RFP document should be submitted in original signed & stamped with all pages intact.
- 15.7 RFP application should be submitted in a sealed envelope clearly indicating applicant's name and address and the date of opening the RFP.
- 15.8 RFP document must be submitted in the RFP box specifically marked for this purpose at IRCTC office.
- 15.9 IRCTC will not accept liability of any nature whatsoever resulting from negligence or otherwise caused arising from reliance of any applicant upon the statements contained in this RFP.
- 15.10 IRCTC may, in its absolute discretion but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this RFP.
- 15.11 No person other than the following authorized person of the IRCTC, has been authorized by IRCTC to give any information or to make any representation not contained in this RFP and, if given or made, any such information or representation shall not be relied upon as having been so authorized. All representations/queries etc pertaining to this document may be addressed at IRCTC Corporate office, New Delhi.
- 15.12 No over writing/cutting/insertion in the RFP application document is allowed. The Application once submitted would be binding on the applicant and any subsequent alteration/amendment will not be entertained.



15.13 Applicant shall be solely responsible for compliance with applicable laws of State and Central such as GST Law, Provident Fund Law, Labour Law, ESI, EPF, Minimum wage, bonus etc or any other law of the land and registration/approval from statutory authority, as applicable.

15.14 Laws of the Republic of India are applicable to this RFP and subject to the Jurisdiction of Courts situated at Delhi.

16.0 Submission of RFP:

16.1 Applicant can submit RFP document at the following IRCTC office:

a) **IRCTC Corporate Office** - 12th Floor, B-148, Statesman House, Barakhamba Road, New Delhi-110001.

Nodal Officer – Shri Raj Kumar Chand, 011-23317745

e-mail ID : rkchand4768@irctc.com

Date and Place:

Signature of the authorized Signatory

Name & Designation:

Name of the Applicant with seal

