



2024/IRCTC/JUNE/NDA/00436

इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise-Mini Ratna)

25.06.2024

"CIN-L74899DL1999GOI101707", E-mail : info@irctc.com, Website: www.irctc.com

2024/IRCTC/JUNE/NDA/00436

25.06.2024

M/s Satyam Caterers Pvt. Ltd.
2/12, Ground Floor, Double Storey,
Jangpura Extn., New Delhi - 110 014
satyamocaterers@gmail.com
Contact No.9993511135

Sub: Award of temporary license for management of onboard catering services in Train
No: 00436, NDA Special Train from Delhi, Safdarjung to Khadki, Pune on 26.06.2024.

Ref: Limited E-Tender no. 2024/IRCTC/JUNE/NDA/00436 opened on 25.06.2024.

In reference to the tender mentioned under reference, it has been decided to accept the Bid of M/s Satyam Caterers Pvt. Ltd. and award of temporary license for management of onboard catering services in Train No: 00436, NDA Special Train from Delhi, Safdarjung to Khadki, Pune on 26.06.2024 or takeover by new Licensee/Railways/IRCTC, whichever is earlier, purely on Adhoc Basis subject to terms and conditions enumerated in the tender document. The above award of temporary license is subject to the terms and conditions of bid document.

SN	Train No. & Name	Zone	Quoted License Fee in % of Total catering bill (excluding GST)	GST @ 18 % on service charge
1	00436, NDA Special Train from Delhi, Safdarjung to Khadki, Pune	NZ	15.50%	18%

(A) You are required to submit acceptance of this Letter of Award (LOA) in the attached format with this letter within Two (02) Working days.

(B) Military Langar (Pantry Car) will be part of the NDA Special train for Collection, Storage & Distribution of meals only (No Cooking is permitted inside the Military Langer).

(C) IRCTC shall make necessary statutory deductions of tax at source and any other deduction in respect of onboard catering services.

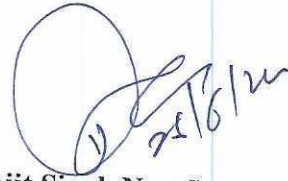
(D) IRCTC representative will be on-board (end to end) along with the licensee staff to monitor the services and to maintain the "Record of Sale" duly signed by both IRCTC and Army personnel.

(E) You are required to start the provision of catering services as per advise of IRCTC.

- (F) Failure to accept Letter of award (LOA) of License or failure to submit Security Deposit within stipulated time, as advised by IRCTC shall empower IRCTC to initiate action as contemplated under Tender Document.
- (G) Supply/sale of Railneer is to be made in the train in terms of clause no. 2.9, 2.10 & 2.11 of Scope of Work of the tender condition.
- (H) Violation of guidelines/directives issued by Government of India, MHA and IRCTC with regard to COVID-19, shall attract penalty provisions which may extend upto termination of contract.
- (I) Award of license shall be subject to the final outcome of litigation, if any, pending adjudication before any Court/tribunal of Competent jurisdiction
- (J) The terms & Condition of bid document shall form an integral part of this letter of Award.

This issues with approval of Competent Authority.

Kindly acknowledge the receipt of this letter.


(Ranjit Singh Nayal)
DGM/P&T
For GGM/Proc.

Encl:- Tender Document

Copy :-

- **GGM/NZ** - for kind information and necessary action please.
- **GM/MCS** - for kind information and necessary action please.
- **AGM/MCS** - for kind information and necessary action please.
- **AGM/Fin** - for kind information and necessary action please.
- **Central Control** - for kind information and necessary action please.
- **AGM-IT** - for kind information and uploading on IRCTC Portal.

**Format for acceptance of award of temporary license
(To be given on company/firm's letter head)**

**Group General Manager/NZ
IRCTC/NZ**

**Sub: Award of temporary license for management of onboard catering services in Train
No: 00436, NDA Special Train from Delhi, Safdarjung to Khadki, Pune on 26.06.2024.
Ref: Your office letter no. 2024/IRCTC/JUNE/NDA/00436 dt. 25.06.2024.**

In reference to the above, I/we hereby convey my/our unconditional acceptance of the terms and conditions of the temporary license.

Further, details of kitchen from where meals are provides as under:-

Train no.	Service	Details of meal supply unit along with address	Name of contact person of the meal supply unit	Phone no. of contact person
00436, NDA Special Train from Delhi, Safdarjung to Khadki, Pune				

IRCTC or its authorized person or nominated agency is free to inspect the above premises as and when required.

I/We am/are ready to commence services in the above train as per IRCTC's advise.

Signature: _____

M/s _____

Name of authorized person _____

Date _____

Place _____

Seal of the licensee _____

