



इंडियन रेलवे कॅटरिंग एण्ड टूरिज्म कॉर्पोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707" E-mail : info@irctc.com Website : www.irctc.com

2019/IRCTC/CS/STEX/356

October 7, 2020

BSE Limited (Through BSE Listing Centre) 1 st Floor, New Trade Wing, Rotunda Building Phiroze Jeejeebhoy Towers, Dalal Street Fort, Mumbai – 400 001 Scrip Code: 542830	National Stock Exchange of India Limited (Through NEAPS) "Exchange Plaza",-1, Block-G, Bandra-Kurla Complex, Bandra (East), Mumbai – 400 051 Scrip Symbol: IRCTC
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Sub: Press Release -- Restart of operation of Tejas Trains

Ref: Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Sir/Madam,

Please find attached a Press Release regarding restart of operations of IRCTC's Tejas Express trains (Lucknow-New Delhi) and (Ahmedabad-Mumbai) from 17th October, 2020, as approved by the Ministry of Railways.

This is for your information and record.

Thanking you,

Yours faithfully,

For and on behalf of Indian Railway Catering & Tourism Corporation Limited

Suman Kalra
7/10/20

(Suman Kalra)
Company Secretary and Compliance Officer
Membership No: F9199

Encl: as above



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Press Release

IRCTC READY TO ROLL OVER ITS TEJAS EXPRESS TRAINS AGAIN

New Delhi, 7th October, 2020: The Indian Railway Catering And Tourism Corporation Limited (IRCTC) a PSU of the Ministry of Railways is all set to restart the operation of its fleet of Tejas Express trains (Lucknow-New Delhi & Ahmedabad-Mumbai) again for the service of the people for catering to the growing passenger demand due the festive season. Both the trains are expected to restart operations from 17th October, 2020.

The operation of these two Tejas Trains was suspended from 19th March, 2020 due to spread of Covid 19 Pandemic.

On getting approval from Ministry of Railways to again start the operation of the two popular corporate trains, IRCTC is making all round preparations to ensure that the trains once started match the expectation of the people in terms of levels of services and safety and health protocols amidst the ongoing pandemic. Every alternate seat will be kept vacant following the Social distancing norms for the initial period.

A Standard Operation Procedure observing Covid-19 protocol has been issued to ensure safety of the passengers. Passengers will not be allowed to exchange their seats once seated. Use of face covers/masks will be mandatory for passengers and staff. All travelers will install "Arogya Setu" app and same shall be shown as and when demanded. Detailed instructions will be given to the passengers at the time of booking of tickets.

All the passengers will be provided a Covid-19 protection kit which will contain a bottle of hand sanitizers, one mask, one face shield and one pair of gloves. All the passengers will go through thermal screening and hand sanitization process before entering the coach.

The coach including pantry areas and lavatories will be thoroughly disinfected at regular intervals. The luggage and baggage of the passengers will be disinfected by a staff deputed for this purpose. Cleaning and regular disinfection of frequently touched surface inside the coach will be done. The service trays and trolleys will also be disinfected.

Both the trains have been received very well by the rail passengers in terms of quality of services, travel experience and punctuality. IRCTC, through its special complimentary travel insurance being offered to the passengers with the feature of compensating the travelers for late running of the trains had ensured the trains are properly monitored and run on time. All these facilities will be available to the passengers after the restart of the operations of these two Tejas Trains.

IRCTC has conducted an extensive training programme to educate and train its team of employees of Tejas Trains to manage the operations of the trains and provide services according to the 'New Normal' amidst COVID-19 pandemic and to follow the Standard Operating Procedure ensuring passengers safety.



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IRCTC started the operation of its first corporate train, the Lucknow-Delhi-Lucknow IRCTC Tejas Express Train No. 82501/02 on 4th October, 2019 while the Ahmedabad – Mumbai – Ahmedabad IRCTC Tejas Express Train No. 82901/02 hit the rails on 19th January, 2020.

IRCTC promises to ensure utmost levels of travel safety and high levels of services for the passengers on-board its Tejas Express Trains. The bookings for the trains will be opened on the e-ticketing website of IRCTC www.irctc.co.in and IRCTC Rail Connect App shortly.

Handwritten signature and date:
J
Jan/20