



इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GO1101707". E-mail : info@irctc.com, Website : www.irctc.com

No. 2019/IRCTC/CS/ST.EX/356

November 20, 2021

BSE Limited (Through BSE Listing Centre) 1 st Floor, New Trade Wing, Rotunda Building, Phiroze Jeejeebhoy Towers, Dalal Street Fort, Mumbai-400001 Scrip Code: 542830	National Stock Exchange of India Ltd. (Through NEAPS) National Stock Exchange of India Ltd., Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai – 400051 Scrip Symbol: IRCTC
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Sub: Mobile Catering contracts kept in abeyance by IRCTC

Ref: Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015

Sir/ Madam,

In compliance with the Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, it is hereby informed that Ministry of Railways vide its letter No. 2019/Catering/600/04 dated 19th November 2021, has withdrawn its decision to terminate all existing contracts of mobile catering (currently kept in abeyance) involving scope of work of providing cooked food to passengers prepared from base kitchens as per the existing terms and conditions, communicated vide Ministry's letter No. 2019/Catering/600/04 dated 23rd February 2021 and informed to the exchanges vide IRCTC's letter No. 2019/IRCTC/CS/ST.EX/356 dated 1st March 2021 and 17th March 2021.

Copy of the Ministry of Railways' letter is enclosed.

This is for your information and records.

Thanking you,

Yours faithfully,

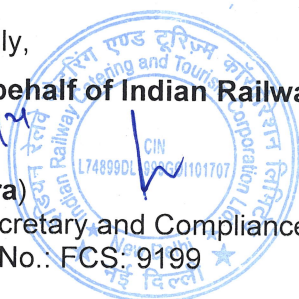
For and on behalf of Indian Railway Catering & Tourism Corporation Limited

(Suman Kalra)

Company Secretary and Compliance Officer

Membership No.: FCS: 9199

Encl: As above



GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD

No. 2019/Catering/600/04

New Delhi, dated 19/11/2021

The CMD, IRCTC,
Statesman House Building,
Barakhambha Road,
New Delhi.

Sub:- Mobile Catering Contracts kept in abeyance by IRCTC.

Ref:- Board's letter of even number dated 23.02.2021 addressed to CMD/IRCTC.

Vide Board's letter referenced above, directions were given to IRCTC *"to terminate all existing contracts of mobile catering (currently kept in abeyance) involving scope of work of providing cooked food to passengers prepared from base kitchens as per the existing terms and conditions.."*

A review has been conducted by the Board regarding catering services on trains in light of prevailing factors such as the pandemic witnessing a declining trend, resumption of cooked food in restaurants, public eateries, and airlines and assessment of passenger demand which shows that sale of RTEs have not picked up and there is a marked passenger preference for cooked food. Inspections of trains carried out by Railway staff also indicated that only 7-10% of passengers purchased RTEs, while 40-70% passengers preferred cooked food. Normal train services have been resumed w.e.f. 12.11.2021 and approx 23.26 lakh reserved passengers are being booked per day.

In view of this resurgence of rail travel and easing of COVID lockdown restrictions in eateries, restaurants, hotels and such other places across the country, it has been decided that service of cooked food be resumed and RTEs may also continue. Further, prepaid catering services with opt out option would be restored on premium trains.

Since, the order dated 23.02.2021 was premised on the then existing policy of the Ministry of Railways to allow service of only RTE meals on trains which has now been reviewed and revised to resume cooked food services on trains, the scope of work of the catering services in trains has also been restored to supply cooked food. Therefore, the orders issued vide Board's letter dated 23.02.2021 may be treated as withdrawn.

This issues with the approval of the Competent Authority.

Vy 19.11.2021
(Vandana Bhatnagar)
Executive Director/T&C
Railway Board

Copy to : PCCM, Southern Railway for information and necessary action