



इंडियन रेलवे कॅटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड  
(भारत सरकार का उद्यम-मिनी रत्न)

**INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.**  
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Press Release

**Booking of e-tickets through IRCTC website using illegal software/app.**

**Use of any application to fraudulently help few to jump the queue is illegal**

**Indian Railways encourages innovations all across the zones and fields of work.**

**Illegal means to fraudulently help few travelers with some application and also levy charge for the use of application is surely not fair and hence unacceptable.**

**New Delhi, 2nd November, 2020:** It has been noticed that several newspapers/websites have reported arrest of a techie who has developed app for faster e-tickets through [www.irctc.co.in](http://www.irctc.co.in)

It may be noticed that under Section 143(2) of Railway Act- carrying of unauthorized business of procuring and supplying railway tickets is illegal. Use of an application to fraudulently help few to jump the queue is illegal too and falls within the same ambit of illegality.

IRCTC has already had these features which have been listed in the application made by the said accused. However they were disabled to ensure level playing field for all the users. There is nothing so new in Computer Application made by the said accused.

It may be mentioned that the website [www.irctc.co.in](http://www.irctc.co.in) is available for booking of railway e-tickets so that general users are able to book tickets in normal way without aid of any illegal software. To prevent illegal software that are available in the market, several steps have been taken including setting up of time limits for booking of e-tickets to prevent use of any illegal software and introduction of several captchas. The monitoring is done on regular basis of suspicious transactions and user ids are de-activated daily of suspicious users.

The faster app mentioned in the reports is in fact not a faster app. Through this app he was illegally booking e-tickets making money from the Railway facility and also charging people to use his app contrary to reports.

Jumping the Tatkal queue and denying equal fair opportunity to all other travelers is not tenable. By this application, unfair opportunity was being fraudulently given to those limited few who had access to the application.

The application is not free and it is understood that said accused earned money at the expense of charging from those who could afford to pay for use of application.

Railway ticketing process needs to be level playing field for all. Any activity that leads to provide unfair advantage to some and for illegal charges will be against the Railway rules.

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